



Administration

May 5, 2026

City Commissioners

Every 5 Years, we reevaluate our phone system to determine if we are updating licensing, replace hardware, or overhauling the primary systems. In 2025, it was determined that the current phone system hardware goes end of life beginning in 2027, but was due for renewal or replacement in 2026. Through operational and budget discussions, it was determined to move forward with a full system update that will migrate us off of End of Life phone servers into the new Vertical Summit Platform. The RFP bids came in under budget and staff is recommending approval in order to move forward with this implementation. The project for hardware, implementation, and 5-year maintenance licensing is anticipated to cost \$191, 974.

Thank you,

Aaron Meyer,
IT Director

