



Administration

August 18, 2026

City Commissioners

The City is planning a comprehensive modernization of its core operations through migration to OpenGov's Public Service Platform. This initiative will replace our core financial system, modernize citizen-facing permitting and licensing services, improve internal asset management processes, and introduce 311 services and enhanced citizen portals to increase transparency, auditability, accountability, and operational efficiency. The total proposed contract cost is approximately \$2.15 million through 2031, including about \$1.73 million in software subscriptions and \$420,831 in professional implementation services. Costs begin at \$275,610 for the final three months of 2026, with an additional \$490,065 in 2027 during the primary implementation period, and range from approximately \$321,935 to \$372,680 annually from 2028 through 2031.

Thank you,

IT Director Aaron Meyer

