



CITY COUNCIL AGENDA REQUEST

Meeting Type: Mayor & Council Meeting

Meeting Date: 05/20/2019

Agenda Item: KnowBe4 Security Awareness Training Subscription

Department: Technology

Requested By: Darin Waldrop

Reviewed/Approved by City Attorney? No

Cost: \$4,045.50

Funding Source if Not in Budget IT Computer Software Support

Please Provide A Summary of Your Request, Including Background Information to Explain the Request:

Acceptance of Subscription to KnowBe4 Security Awareness Training. This program is used to test the response of City Email users to malicious emails. Included is ongoing training to teach users how to discern harmful content or questionable emails. With ongoing participation from all city email users, KnowBe4 will pay ransom in case of a breach in security due to malicious email.