



## CITY COUNCIL AGENDA REQUEST

**Meeting Type:** Mayor & Council Meeting

**Meeting Date:** 05/20/2019

**Agenda Item:** KnowBe4 Security Awareness Training Subscription

**Department:** Technology

**Requested By:** Darin Waldrop

**Reviewed/Approved  
by City Attorney?** No

**Cost:** \$4,045.50

**Funding Source if Not  
in Budget** IT Computer Software Support

**Please Provide A Summary of Your Request, Including Background Information to Explain the Request:**

Acceptance of Subscription to KnowBe4 Security Awareness Training. This program is used to test the response of City Email users to malicious emails. Included is ongoing training to teach users how to discern harmful content or questionable emails. With ongoing participation from all city email users, KnowBe4 will pay ransom in case of a breach in security due to malicious email.