



CITY COUNCIL AGENDA REQUEST

Meeting Type:	Mayor & Council Meeting
Meeting Date:	07/20/2020
Agenda Item:	Ninja RMM to Replace Cisco AMP and TeamViewer.
Department:	I.T.
Requested By:	Jorge Paez
Reviewed/Approved by City Attorney?	No
Cost:	\$15,600
Funding Source if Not in Budget	I.T. Software Services budget 2020

Please Provide A Summary of Your Request, Including Background Information to Explain the Request:

Ninja RMM is a software that does Remote Monitoring and Management including Security Patch updating fully automatic.

During our current task in deploying new Computers throughout the whole City of Dalton we have noticed that there are no agents to help us speed up the process of deploying new computers. The I.T. department currently has agreements with Teamviewer for remote login and Cisco AMP for Antivirus protection. Currently the city pays for 7 concurrent users on TeamViewer \$5,451.60 and \$13,860 for its antivirus protection through Cisco AMP. Ninja RMM has the ability to handle remote login and antivirus protection included in its annual agreement.

By contracting with Ninja RMM it will not only allow us to roll out all the security patches without the need of hiring an extra technician, but it will also net us a savings of \$3,711.60.