



MARSHAL'S OFFICE

TO: Mayor and City Council of the City of Dacula
FROM: Amy White, Chief Marshal
DATE: March 25, 2024
SUBJECT: GCIC Software Contract

During the past year I have been researching and comparing multiple different providers to replace the City's current software company for GCIC (Georgia Crime Information Center) services.

The current software provider has not followed through on the expansion of services and capabilities promised 3 years ago. In addition, the software provider was purchased in the past year by a new company and is listed for sale again.

Staff has determined that PTS Solutions, Inc. would be the best fit for our needs at the best price. Completing the contracts now would allow the necessary installation, training, and interfaces to be completed to go live at the end of the year as we conclude our contract with ALENS.

Staff requests authorization to enter into a service agreement with PTS Solutions, Inc.

