



MARSHAL'S OFFICE

TO: Mayor and City Council of the City of Dacula
FROM: Amy White, Chief Marshal
Amy Morris, Chief Court Clerk/Court Admin
DATE: May 29, 2025
SUBJECT: GCIC and court software services

The City contracted with PTS Solutions, Inc. last year for GCIC (Georgia Crime Information Center) services, but they do not have all the components we needed to operate.

Staff reviewed additional companies and expanded the search to include the possibility of changing court software providers. That allowed us to review a company that would not have been compatible with our current court provider.

JusticeOne Solutions, Inc. would be the best fit for our needs at the best price. There are two other small agencies in Gwinnett County that are very satisfied with the services of this company.

Completing the contracts now would allow the necessary installation and training to be completed to go live at the end of the year as we conclude our contract with ALENS.

Staff requests authorization to enter into a service agreement with JusticeOne Solutions, Inc. for GCIC and court software services.

