



CITY COUNCIL ITEM SUMMARY

MEETING DATE:	September 7, 2023
SUBCATEGORY:	Contracts/Agreements
DEPARTMENT NAME:	Municipal Court
AGENDA ITEM TITLE:	Case Management Software Agreement
DEPARTMENT SUMMARY RECOMMENDATION:	<p>Our existing contract for case management services is up for renewal. Our current provider is server based (on a server that the City provides) and the new provider is Cloud based which will free up FiberCom server space. Additionally, the current provider has proposed a cost increase above what i3 Verticals proposes. Case management and payment services (online, phone, and POS) will be provided through i3 Verticals.</p>
LEGAL:	Reviewed by Archer & Lovell