



Agenda Memo

Crest Hill, IL

Meeting Date:	November 10, 2025
Submitter:	Blaine Wing, City Administrator
Department:	Administration
Agenda Item:	Assistive Listening System (ALS) Installation

Summary: The City has never been fully compliant with the audio in the City's Council Chambers, for reasons I did not investigate. There are several options, but the most economical are radio frequency (RF) or infrared (IR) solutions. The slightly lower cost RF solution will require users to match the frequency that the City is broadcasting, let's say Channel 1 for example vs. the IR solution which will automatically sync with devices.

After talking with several vendors/installers, for municipal use, everyone recommends using the Listen Technologies equipment (either the RF or IR solutions). While the equipment purchased will be the same, it will need to be configured and integrated into the City's existing systems.

Thus far I have received a proposal from one firm for both the RF and IR solutions. Another vendor plans to get me their proposal early next week. And the final firm hasn't yet responded to my request. Of the two (2) that are responding, both stated that even if the City approved the assistive technology next week, they are booked solid through the end of the year.

Recommended Council Action: To provide direction to staff regarding which solution to pursue and up to what cost.

Financial Impact:

Funding Source: General Fund

Budgeted Amount: None

Cost: Initial Estimates between \$6,500 and \$13,000