



MEMORANDUM

DATE: October 14, 2026

TO: Daniel Ritter, AICP
Community Development Director
City of Crest Hill

FROM: Chris Strom
Industry Success Manager
MGP, Inc.

SUBJECT: Crest Hill GIS Implementation Summary

Crest Hill's GIS implementation with MGP has reached operational closeout. The core mapping environment, initial solutions, baseline data, backup coordination, and onsite training are complete, allowing staff to begin regular use. The City now has a functional foundation for continued data refinement, broader departmental adoption, and future GIS projects.

Implementation Highlights

- **Core tools deployed.** myGIS, the Community Map Viewer, and initial GIS solutions are available for staff use and public-facing map access.
- **Baseline data established.** Core utility, zoning, development, address, community boundary, and supporting information has been incorporated into the GIS environment.
- **Staff training delivered.** Onsite myGIS training was provided September 15 for Public Works and administrative users, introducing available data, tools, and the request process.
- **On-going administration supported.** The City's Esri account was connected, GIS backup coordination with IT was completed, and a structured path was established for transitioning additional legacy and departmental data.

Transition to Ongoing Support

Implementation closeout does not mean all data and access needs are finalized. Selected legacy layers still require migration and validation, and Esri licensing and Field Maps access remain in progress. Remaining data will be prioritized based on operational value, reliability, and ownership rather than transferred without review.

Next Priorities

- **Data quality and maintenance.** Validate high-priority information, confirm authoritative sources, and document responsibility for updates and corrections.
- **Access and adoption.** Finalize licensing and mobile field access based on staff needs, with continued role-specific support.
- **Future improvements.** Scope and prioritize departmental requests and public-facing enhancements through ongoing City and MGP coordination.