



Agenda Memo

Crest Hill, IL

Meeting Date: August 4, 2025
Submitter: Blaine Wing, City Administrator
Department: Administration
Agenda Item: Smart Water Meter Hardship Assistance Program

Summary: The City has 67 residential water users that have yet to replace their water meter with a smart water meter. In addition to charging a manual read fee of \$50 per read, staff is proposing a Smart Water Meter Assistance Program in the hopes that many of the remaining households will upgrade.

Recommended Council Action: Approve the Smart Water Meter Hardship Assistance Program, policy, and resolution, which allows

1. Hardship Grant, up to \$300 OR;
2. 0% interest loan for up to 36-months on up to \$300.

Financial Impact:

Funding Source: Water Fund

Budgeted Amount: \$25,000

Cost: Not known

Attachments:

- Policy for Smart Meter Assistance Program
- Smart Meter Assistance Program Application