

City of CREST HILL Public Works
20600 City Center Blvd
Crest Hill, IL 60403



OCCUPANT
Or CURRENT OCCUPANT
Address
CREST HILL, IL 60403

FINAL NOTICE

To date, the city has attempted to contact you several times through mailings and door hangers requesting that you call to schedule a new water meter installation appointment. If you do not complete the installation of the new meter by September 1, 2025, you will be charged an additional \$50.00 on your next water bill and every water bill thereafter until a new water meter is installed. Per Ordinance 13.20.240 the City has the right to shut off **any** customer's water who violates the rules of the ordinance, which include access to the City for Inspection, Repair, and Replacement of water meters. Please call the number provided below if you have any questions, concerns or to resolve any issues related to the installation of the new water meter that must be completed. The number is 815-741-5103 to schedule your appointment immediately so we can install a new water meter for you.

(Date)

Dear Water Customer:

You need to make an appointment as soon as possible with the Public Works Department to complete the installation before the September 1, 2025, deadline. You are on the City of Crest Hill short list of addresses that need a new water meter and/or remote reading device. If you make the necessary replacement before September 1, 2025, the additional manual read fee will not be assessed to your bill. The new remote reading water meters will allow the city to accurately read the water meter and eliminate any estimated bills.

The City of Crest Hill has contracted with UNITED METERS, INC., to install the new water meter and /or remote reading device for all the residents in the city at no cost to the customer. For UMI to complete the installation of the new water meter remote and/or remote reading device, **access to the water meter inside your location is required and the meters must be free from obstruction for the replacement of the meter. Removal of any obstructions preventing access to the meter is the responsibility of the water customer.**

To complete the installation the water may have to be shut off during the meter replacement, which is expected to take 30-60 minutes. UMI technicians will be driving white company trucks with the UMI logo and will carry UMI ID badges. City public works employees may also be assigned to perform the work depending on availability. They will have identification as well and be in a truck marked Crest Hill Public Works. Please call now to help us achieve the goal of 100% participation in the new water meter program as quickly as possible.

Thank You,

Julius Hansen
Interim Director of Public Works