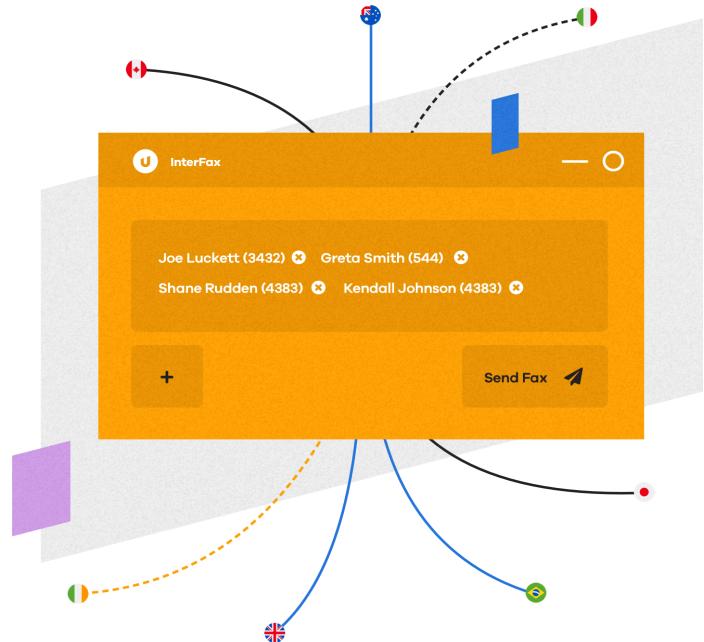
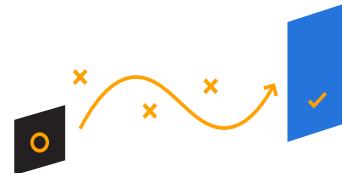
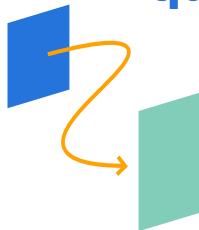


# Data security and compliance

Upland InterFAX is eager to offer best-in-class cloud fax features to customers. Our goal is to ensure your critical data is safe, whatever your size, industry, or location.



**Fax at volume anywhere in the world — quickly, reliably, and securely.**



## Incoming fax encryption

Encrypts incoming faxes forwarded to you via email, TLS, or signed email (PKI), securing the contents while in transit from our servers to your computer.

- Set up encrypted fax confirmation messages for both incoming and outgoing faxes.
- Additional “delete fax after completion” feature ensures data privacy.
- Employs active-active infrastructure, separate infrastructure, private queues, and dedicated servers.

## Outgoing fax encryption

Accepts your outgoing fax documents via TLS, signed email (PKI), or TLS-secured email-to-fax, so the content of your outgoing mail is secure while in transit to your servers.

- Obtain the InterFAX public key signature as a one-time initial action in order to encrypt your outbound messages for PKI.
- Hardened IT infrastructure system reduces security risk.
- Controlled delivery and data sovereignty ensures secure receipt within borders.

## Protecting personal data

Personally identifiable information (PII) relates to an individual's private, professional, or public life: names, photos, email addresses, bank details, medical data, even a computer's IP address. The collection and storage of PII is essential in today's digital age since organizations use the data continuously in diverse ways. But you've got to ensure you have secure processes in place.

## PCI DSS compliance

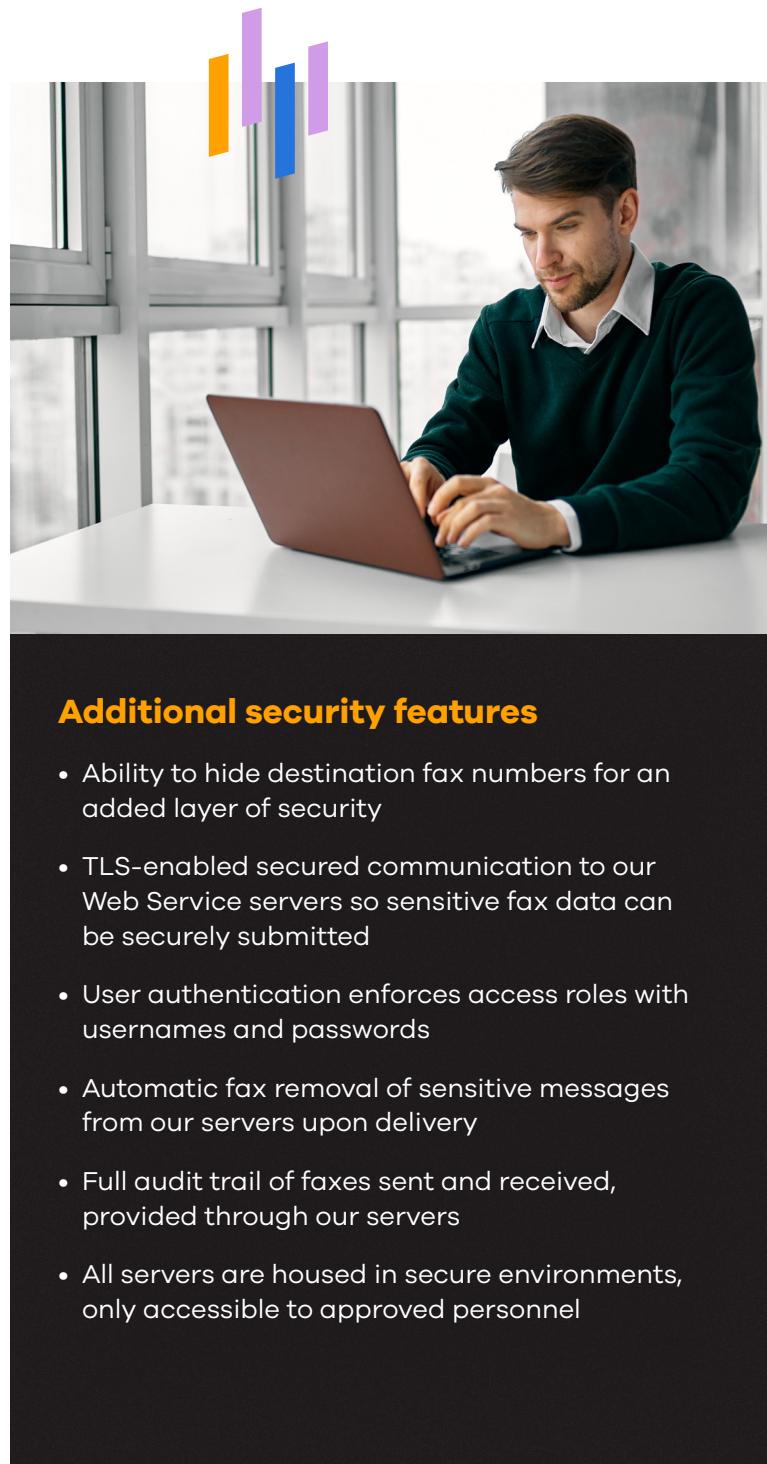
Payment Card Industry Data Security Standard (PCI DSS) requirements ensure that all companies processing, storing, or transmitting credit card information maintain a secure environment. If you send faxes that include full credit card numbers, you need to comply with PCI DSS. InterFAX PCI Compliant Fax is a premium security service offering the highest level of client data protection with PCI DSS Tier 1 certification. Faxes are sent through a hardened subsystem that has undergone rigorous compliance testing and enables PCI-compliant fax transmission and reception. InterFAX is the world's first fully certified inbound and outbound PCI DSS cloud fax service provider.

## HIPAA and PHIPA compliance

The Health Insurance Portability and Accountability Act (HIPAA) in the United States and the Personal Health Information Protection Act (PHIPA) in Canada make it mandatory for healthcare providers and organizations to improve the efficiency of electronic transactions while ensuring the security and confidentiality of information. InterFAX utilizes security features such as full audit trailing, user authentication, deletion upon delivery, and TLS/PKI encryption, all of which are paramount to ensuring compliant environments.

## ISO 27001 compliance

ISO 27001 is the internationally recognized and respected standard that determines if a company is following information security best practices. Very few companies achieve ISO 27001 certification, and InterFAX is proud to offer our customers the most rigorous, secure cloud fax service possible.



## Additional security features

- Ability to hide destination fax numbers for an added layer of security
- TLS-enabled secured communication to our Web Service servers so sensitive fax data can be securely submitted
- User authentication enforces access roles with usernames and passwords
- Automatic fax removal of sensitive messages from our servers upon delivery
- Full audit trail of faxes sent and received, provided through our servers
- All servers are housed in secure environments, only accessible to approved personnel

For complete information on Konica Minolta products and solutions, please visit: [CountOnKonicaMinolta.com](http://CountOnKonicaMinolta.com)



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