



Agenda Memo

Crest Hill, IL

Meeting Date:	November 17, 2025
Submitter:	Blaine Wing, City Administrator
Department:	Administration
Agenda Item:	Assistive Listening System (ALS) Installation

Summary: The City has never been fully compliant with the audio in the City's Council Chambers, for reasons I did not investigate. Several options were reviewed and discussed, including radio frequency (RF), Wi-Fi, or infrared (IR) solutions.

The slightly lower cost RF solution will require users to match the frequency that the City is broadcasting, let's say Channel 1 for example. Wi-Fi requires users to be on the City's network, so there are additional sets, thus the easiest is the IR solution which will automatically sync with devices.

After talking with several vendors/installers, for municipal use, everyone recommends using the Listen Technologies equipment. While the equipment purchased will be the same, it will need to be configured and integrated into the City's existing systems.

Recommended Council Action: Approve the Listen Technologies IR Assistive Listening System (ALS) with ACP CreativIT in the amount of \$10,400.

Financial Impact:

Funding Source: General Fund

Budgeted Amount: None

Cost: \$10,400