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Smart 9-1-1 in Will County

Crest Hill encourages residents to sign up for Smart 911 system

Crest Hill, IL; June 26, 2026 – The City of Crest Hill is encouraging residents to register for Smart911, the new emergency notification system that is replacing Everbridge throughout Will County.

Beginning July 1, 2026, the Everbridge alerts system maintained by the Will County Emergency Management Agency, will no longer be available. Existing Everbridge subscribers will receive a notification about the transition and will be encouraged to register for the new system, Smart911. Residents who currently receive City emergency or community notifications through Everbridge must create a new Smart911 account to continue receiving alerts.

Smart911 allows residents to receive important notifications by text message, phone call, email, or mobile app. In addition to emergency alerts, the City of Crest Hill may use the system to share information about road closures, public safety incidents, service disruptions, and other important community updates.

Crest Hill residents are also encouraged to create a free Smart911 Safety Profile, which allows them to voluntarily provide emergency responders with helpful information such as emergency contacts, medical information, household members, pets, vehicles, and additional addresses.

To register, visit the Will County Smart911 Registration page: <https://willcounty911.gov/smart-911/.org>.

About the City of Crest Hill

The City of Crest Hill is a vibrant community in Will County, Illinois, dedicated to providing high-quality public services, maintaining critical infrastructure, and enhancing the quality of life for residents, businesses, and visitors.

For additional information, visit Will County’s Smart 9 1 1 website or contact rave@willcounty911.gov for questions and support.

