



Agenda Memo

Crest Hill, IL

Meeting Date:	July 6, 2026
Submitter:	Blaine Wing, City Administrator
Department:	Administration
Agenda Item:	1817 Cora Reduction in Utility Bill

Summary: Following the June 29th Work Session discussion, staff adjusted the March 2026 utility bill to reflect the minimal usage amount. See attached.

Besides addressing specific issue, staff with the assistance of the City Attorney, will be working on several other items, including:

- Moving to monthly billing.
- Having automatic meters that will allow for remote shutoffs and turning on water.
- Updating our procedures and policies to improve communication with customers and our departments.
- Updating the City's code, so that there are clear rules when property is sold.

Recommended Council Action: Authorize the reduction of the utility bill for March 2026 to \$136.29, noting that the residents are responsible going forward for their usage and bills.