



Agenda Memo

Crest Hill, IL

Meeting Date:	9/21/2026
Submitter:	Gary Richardson, Director of Public Works
Department:	Public Works
Agenda Item:	Approval of the purchase of the renewal of Wonderware Support Software in the amount of \$24,390.00 from Concentric Integration.

Summary:

Public Works is requesting approval to renew the annual Wonderware Customer First Support Agreement with Concentric Integration for the City's Wastewater SCADA system. The renewal quote provided is \$24,390.00 and will provide support coverage for the period of October 8, 2026 through October 8, 2027.

The Wonderware software continuously monitors and controls critical wastewater treatment plant and lift station operations, including pumps, motors, flow monitoring, alarm notifications, treatment processes, data trending, and regulatory reporting functions. Reliable operation of the SCADA system is essential for maintaining uninterrupted wastewater services, protecting public health, and ensuring compliance with environmental regulations. Because the wastewater SCADA system is a critical component of daily plant operations, maintaining an active Wonderware support agreement is considered a best practice and is essential to ensuring the continued safe and efficient operation of the City's wastewater infrastructure.

Recommended Council Action:

Approve the purchase of the renewal for the Wonderware Support Software in the amount of \$24,390.00 from Concentric Integration.

Financial Impact:

The total cost is \$24,390.00 budgeted within 07-08-5301.

Attachments:

Concentric Integration Quote for Wonderware Support Renewal from October 8, 2026 through October 8, 2027.