

FOIA Management Software Comparison

Comparisons >

Key information	NexRequest/Civic Plus	JustFOIA	GovQA/Granicus
Local Agencies Who Use	Romeoville PD, Plainfield PD	Plainfield School District 202, Village of Oswego, Village of Oak Park	Joliet PD, Tinley Park PD
Length of Contract Offered	1 year	1 year	1 year (with a 3 year option)
Data Storage Amount	2TB	3TB	500GB-if we exceed it is billed in 1TB increments @ \$1,200
Tech Support Available	M-F 8am-5pm CST	M-F 8am-9pm ET	M-F 8am-2am ET
Redaction License Fee	None-Included in yearly cost	None-Included in yearly cost	6 redaction licenses included in this quote-Updated our original quote and added 4 (instead of 2) for \$522
Admin Users-End Users	10 Admin Users, Unlimited End Users	Unlimited Admin, Power Users, and End Users	7 Admin Users, 6 with redaction Licenses, Unlimited End Users
One Time Fees	\$750 onboarding fee (giving us a 50% discount for being a current customer-down from \$1,500)	\$370 for dynamic fields/deflection tools (discounted because admin assistance package removed-offered additional training so admin assistance package is not needed)	None
First Year Pricing	\$8,841 (includes above onboarding \$750 fee and 25% current customer discount of \$2,697 for 1st year)	\$7,120 (includes above one-time implementation \$370 fee)	\$7,047 (includes recurring redaction license fee for additional users at \$522 annually)
Future Pricing	\$10,788 annually after 1st year with 5% projected increase per year	\$6,750 annually after 1st year with Automatic Renewal, unless terminated prior to contracts end @ 5% annual increase	Year 2 \$7,399.35, Year3 \$7,769.32 (with 5% annual increase)
Notable Information	Crest Hill is in business with this company (Civic Plus) currently- our webpage, Caselle, etc		current staff member has prior experience with this company with a former employer
Key Points	Proactive Transparency-publish requests and documents in a public portal	Proactive Transparency-publish requests and documents in a public portal	Proactive Transparency-publish requests and documents in a public portal, share trending topics for visitors to auto-follow
	Request Diversion-real time keyword search that deflects requests by routing public to existing information online	Data Destruction-will expunge data from servers at customers request	Predictive Deflection Technology, public "self-serve" bypassing and essentially eliminating FOIA requests. 20% reduction in request volume
	if we choose to leave this company they provide a data dump so we can export our FOIA records		