

Notice of Electric Aggregation Program Options, Not a Bill.



Customer Mailing Information

March 13, 2026

RE: City of Crest Hill Electric Aggregation Program
ComEd Service Address: (Customer premise address)

INFORMATIONAL NOTICE – NO ACTION REQUIRED YOUR ACCOUNT WILL RETURN TO COMED ELECTRIC SUPPLY SERVICE

Dear Resident or Small Business Owner:

You currently participate in the City of Crest Hill (City) Electric Aggregation Program, with MC Squared Energy Services (mc²), a Chicago-based company, being your energy supplier. Because the energy market is constantly changing, some accounts currently enrolled in the program will be transitioned back to ComEd's supply service to maintain the program's viability.

What does this mean for you?

Your electricity account will return to ComEd's basic tariff-based supply service starting with your May 2026 meter reading cycle. You don't need to take any action. Importantly, there's no difference in pricing or reliability between the Electric Aggregation Program and ComEd's basic tariff-based supply service.

Why is this happening?

Some costs of electricity supply services changed recently which impacts the cost for mc² to supply accounts with certain usage patterns. When this happens, accounts with certain usage patterns are moved back to ComEd's supply services, with no interruption to pricing nor service reliability.

Additional Information:

For details on ComEd's tariff rates, visit plugin.illinois.gov, the Illinois Commerce Commission's consumer information website. You also have the option to purchase electricity from other suppliers or ComEd. A complete list of suppliers is available at plugin.illinois.gov, and the Illinois Power Agency provides a free supplier list at ipa.illinois.gov.

For more information about the City's Electric Aggregation Program, please email CrestHill@mc2energyservices.com or call 1-888-232-6351 (Monday – Friday, 8 a.m. to 5 p.m.). We encourage residents to contact mc² first with any inquiries before reaching out to the City. Please be aware that solicitors offering to switch your electricity provider are NOT affiliated with the City, mc², or ComEd.

Sincerely,

City of Crest Hill

ILLUSTRATIVE LETTER FROM UTILITY – ELECTRIC SUPPLY
SERVICE RETURNED TO COMED

Confirmation of Drop
Date

Customer Name
Customer Street Address
City or Town, State Zip code

Account Number:
Service Address:
City, State, Zip:

Confirmation of Change in Electric Supplier

Dear Customer:

We are writing to confirm your request to have ComEd supply your electric service going forward. As a result, you will no longer receive electric supply service [effective date], [supplier].

If you would like to choose an electric supplier other than ComEd, please visit ComEd.com/CustomerChoice for a list of eligible Retail Electric Suppliers that are able to serve you in our service area. Be mindful that you will not be able to return to [supplier] for the next 6 billing periods.

We will continue to safely and reliably deliver energy to your home or business as well as restore your service if a power outage occurs.

Should you have questions about your account, please visit us at ComEd.com, or mobile app, or contact us Monday – Friday 7am – 7pm at 1-800-334-7661 if you are a residential customer or 1-877-426-6331 if you are a business customer.

We support your choice to select a retail electric supplier. To learn more about customer choice, you can visit ComEd.com/CustomerChoice or PlugIllinois.org.

Thank you for being a valued ComEd customer.

Sincerely,

Our ComEd Customer Operations Team