



CivicPlus

302 South 4th St. Suite 500
Manhattan, KS 66502
US

Quote #:
CivicPlus Pricing
Approval Date:
Expires On:

Statement of Work
Q-119121-1
4/10/2026 3:18 PM

5/31/2026

Client:
City of Crest Hill, IL

Bill To:
CREST HILL CITY, ILLINOIS

SALESPERSON	Phone	EMAIL	DELIVERY METHOD	PAYMENT METHOD
Abby Yenni		abby.yenni@civicplus.com		Net 30

Social Media Archiving

QTY	PRODUCT NAME	DESCRIPTION
1.00	Social Media Archiving - Standard	Social Media Archiving Subscription - Unlimited Accounts & Up To 3.5k Records Per Month - Includes Risk Management Analytics (RMA) and Web Snapshots
1.00	Social Media Archiving Provisioning Fee - Standard	Social Media Archiving Account Activation and Setup

ADA Solutions

QTY	PRODUCT NAME	DESCRIPTION
1.00	DocAccess	DocAccess is a document accessibility platform that scans, converts, and monitors PDF documents on websites to support ADA and Section 508 compliance efforts for users with disabilities.
1.00	AudioEye Managed	AudioEye Managed: https://www.cityofcresthill.com/
1.00	DocAccess Implementation	Implementation of DocAccess
1.00	AudioEye Managed Implementation	AudioEye Managed Implementation

Chatbot/Websites

QTY	PRODUCT NAME	DESCRIPTION
1.00	CivicPlus Agent	AI powered agent providing resident facing answers and related actions, paired with an administrative interface where customers select knowledge sources, including but not limited to municipal websites, online code hosting, and uploaded documents.
1.00	CivicPlus Agent Implementation	CivicPlus Agent implementation fee

Initial Term	6/1/2026 - 5/31/2029, Renewal Term 6/1 each calendar year
Initial Term Invoice Schedule	Year One Annual Total invoiced upon the signature date of this Agreement, subject to proration if the term begins at signing. Subsequent Annual Totals invoiced every 12 months starting at Renewal Term.

	Annual Subscription	One Time Fees	Annual Total
Year One	USD 15,637.30	USD 4,500.00	USD 20,137.30
Year Two	USD 25,290.93		USD 25,290.93
Year Three	USD 26,555.48		USD 26,555.48
Subtotal			USD 71,983.71
Annual Recurring Services Starting Year 4			USD 27,883.25
Renewal Procedure	Automatic 1 year renewal term, unless 60 days notice provided prior to renewal date		
Annual Uplift	5% to be applied in year 2		

This Statement of Work ("SOW") shall be subject to the terms and conditions of the CivicPlus Master Services Agreement and the applicable Solution and Services terms and conditions located at <https://www.civicplus.help/hc/en-us/p/legal-stuff> (collectively, the "Binding Terms"). By signing this SOW, Client expressly agrees to the terms and conditions of the Binding Terms throughout the term of this SOW.

Please note that this document is a SOW and not an invoice. Upon signing and submitting this SOW, Client will receive the applicable invoice according to the terms of the invoicing schedule outlined herein.

Client may issue purchase orders for its internal, administrative use only, and not to impose any contractual terms. Any terms contained in any such purchase orders issued by the Client are considered null and will not alter the Binding Terms, the Agreement or this SOW.

Acceptance of Quote # Q-119121-1

The undersigned acknowledges having read, understood, and agreed to be bound by the binding terms and conditions incorporated into this SOW. This SOW shall become effective as of the date of the last signature below ("Effective Date").

For CivicPlus Billing Information, please visit <https://www.civicplus.com/verify/>

Authorized Client Signature

CivicPlus

By (please sign):

By (please sign):

Printed Name:

Printed Name:

Title:

Title:

Date:

Date:

Organization Legal Name:

Billing Contact:

Title:

Billing Phone Number:

Billing Email:

Billing Address:

Mailing Address: (If different from above)

PO Number: (Info needed on Invoice (PO or Job#) if required)