## City of Cooper City, FL

## Compensation \& Classification Study

Presentation of Results



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Evergreen Solutions, LLC

July 11, 2023

Agenda

- Who we are
- Study Process
- Compensation Philosophy
- Classification Review
- Benefits Review
- Compensation Review
- Implementation Method and Cost


## Next Steps

## Who We Are

- National Public Sector Consulting Experience
> Work in 47 States
> Extensive Experience Working with Local Governments
$>$ Over 1,100 Classification and/or Compensation Studies
> Full-Service Human Resources Consulting Practice
- Public Sector Expertise
$>$ Local Governments
$>$ State Governments
> Colleges and Universities
$>$ School Districts
$>$ Quasi-Governmental Organizations
$>$ Non-Profits


## Florida Experience

| City of Alachua | City of Kissimmee | City of St. Petersburg | Martin County |
| :---: | :---: | :---: | :---: |
| City of Apalachicola | City of Lake City | City of Sunny Isles Beach | Miami-Dade County |
| City of Bartow | City of Largo | City of Sunrise | Miami Shores Village |
| City of Bunnell | City of Maitland | City of Sunrise | Monroe County |
| City of Bushnell | City of Marathon | City of Tallahassee | Okaloosa County |
| City of Cape Coral | City of Marco Island | City of Tamarac | Orange County |
| City of Clermont | City of Melbourne | City of Temple Terrace | Osceola County |
| City of Clearwater | City of Miramar | City of Titusville | Palm Beach County |
| City of Cooper City | City of Naples | City of Venice | Pinellas County |
| City of Coral Gables | City of New Smyrna Beach | City of West Melbourne | Santa Rosa County |
| City of Coral Springs | City of North Lauderdale | City of Winter Park | Sarasota County |
| City of Dania Beach | City of North Miami Beach | City of Zephyrhills | Seminole County |
| City of Daytona Beach | City of North Port | Alachua County | St. Lucie County |
| City of Daytona Beach Shores | City of Oakland Park | Bay County | Sumter County |
| City of Delray Beach | City of Ocala | Brevard County | Wakulla County |
| City of Deltona | City of Oldsmar | Charlotte County | Town of Belleair |
| City of Destin | City of Opa-Locka | Citrus County | Town of Cutler Bay |
| City of Doral | City of Orange City | Collier County | Town of Davie |
| City of Dunedin | City of Orlando | DeSoto County | Town of Hilliard |
| City of Fort Myers | City of Palm Bay | Escambia County | Town of Jupiter |
| City of Fort Walton Beach | City of Palm Beach Gardens | Flagler County | Town of Jupiter Island |
| City of Green Cove Springs | City of Panama City | Franklin County | Town of Lady Lake |
| City of Groveland | City of Panama City Beach | Gulf County | Town of Lake Park |
| City of Haines City | City of Parkland | Hardee County | Town of Longboat Key |
| City of Hallandale Beach | City of Pensacola | Hernando County | Town of Medley |
| City of High Springs | City of Plant City | Highlands County | Town of Palm Beach |
| City of Holly Hill | City of Plantation | Hillsborough County | Town of Ponce Inlet |
| City of Hollywood | City of Punta Gorda | Jackson County | Town of Orange Park |
| City of Holmes Beach | City of Sarasota | Jefferson County | Town of Surfside |
| City of Homestead | City of Sebastian | Lake County | Village of Islamorada |
| City of Key West | City of Sebring | Leon County | Village of North Palm E |
| City of Jacksonville | City of Sopchoppy | Manatee County | Village of Palmetto Bay |
| City of Jacksonville Beach |  | Marion County | Village of Pinecrest |

## South Florida Experience

City of Coral Gables
City of Coral Springs
City of Dania Beach
City of Delray Beach
City of Doral
City of Hallandale Beach
City of Hollywood
City of Homestead
City of Key West
City of Marathon
City of Miramar
City of North Lauderdale
City of North Miami Beach
City of Oakland Park
City of Parkland
City of Plantation
City of Sunrise
City of Sunny Isles Beach
City of Tamarac

Miami-Dade County
Monroe County Palm Beach County
Palm Beach County
Town of Davie
Town of Jupiter
Town of Jupiter Island
Town of Lake Park
Town of Medley
Town of Palm Beach
Town of Sunny Isles Beach
Town of Surfside
Village of Islamorada
Village of North Palm Beach
Village of Palmetto Bay
Village of Pinecrest

## Study Process

## Completed Tasks:

$\checkmark$ Conducted Kick off call and Project Manager interviews.
$\checkmark$ Assessed conditions of the current pay system.
$\checkmark$ Onsite Orientation and Focus Group sessions.
$\checkmark$ Conducted internal equity analysis using a job assessment tool employee survey
$\checkmark$ Conducted external equity analysis by surveying the market to determine competitive salary ranges.

Revised pay plan to be fair internally and competitive externally.

## Study Process (Continued)

$\checkmark \quad$ Developed optional methods for implementing the revised plan/pay ranges; and selected most appropriate.
$\checkmark$ Estimated annualized salary cost for implementing the revised plan.

## Compensation Philosophy

## Reviewed the compensation philosophy:

Desired Market Position



## Employee Participation

## Employee Participation -

- Evergreen Consultants conducted in-person employee meetings, Orientations and Focus Group sessions
- Job Assessment Tool Survey with above average employee participation.
- $91 \%$ of all classifications, $82.43 \%$ of employees and $72.95 \%$ of supervisors participated in Job Assessment Tool Survey
- Collaboration with Cooper City Project Leadership Team


## Classification Review

Employee JAT survey participation exceeded the national average.

| Employee Summary | Supervisor Summary |  |  |
| :---: | :---: | :---: | :---: |
| \% Complete | \% Incomplete | \% Complete | \% Incomplete |
| $82.43 \%$ | $17.57 \%$ | $72.95 \%$ | $27.05 \%$ |
| Classification Summary |  |  |  |
|  | \% Complete | \% Incomplete |  |
|  | $91.03 \%$ | $8.97 \%$ |  |
|  |  |  |  |

## Benefits Review

- 11 target market peers
- When taken as a whole, (health/dental/vision/vacation/retirement) the total benefits package appeared to be ahead of the market.
- *City may wish to consider supplemental pay for staff who support after hours meetings. Commission, volunteer boards, etc.
- Employer health care contributions are becoming a significant factor in employee recruitment and retention. Cooper City is ahead of market, on average, for individual and family health care coverage.


## Target Name

| Dania Beach |
| :---: |
| Lauderhill |
| Margate |
| Parkland |
| Sunrise |
| Hollywood |
| Fort Lauderdale |
| Miramar |
| Coconut Creek |
| Coral Springs |
| Broward County |

## Benefits Recommendations

## Holidays

- Increase the number of observed holidays or personal days to help with work/life balance.
- \# of Holidays offered is currently slightly behind the market peer average. (12.4 vs 11)
- Minimal impact and cost to citizens with added benefit for employees.

| Paid Holiday observed <br> by peer organizations | Peer <br> Percentage Yes | City of Cooper <br> City, FL |
| :--- | :---: | :---: |
| New Year's Day | $100.0 \%$ | Yes |
| New Year's Eve | $50.0 \%$ | No |
| Martin Luther King, Jr. Day | $100.0 \%$ | Yes |
| Lincoln's Birthday | $0.0 \%$ | No |
| Washington's Birthday | $90.0 \%$ | Yes |
| Presidents Day | $0.0 \%$ | No |
| Good Friday | $0.0 \%$ | No |
| Memorial Day | $100.0 \%$ | Yes |
| Juneteenth | $40.0 \%$ | No |
| Independence Day | $100.0 \%$ | Yes |
| Labor Day | $100.0 \%$ | Yes |
| Veteran's Day | $100.0 \%$ | Yes |
| Thanksgiving Day | $100.0 \%$ | Yes |
| Day after Thanksgiving | $100.0 \%$ | Yes |
| Christmas Eve | $60.0 \%$ | No |
| Christmas Day | $100.0 \%$ | Yes |
| Personal Holiday | $20.0 \%$ | No |
| Employee Birthday | $30.0 \%$ | No |
| Columbus Day | $30.0 \%$ | Yes |

## Compensation Outlook

PRIVATE SECTOR WAGE GROWTH W/ TREND LINE


## Compensation Outlook

## PUBLIC SECTOR <br> WAGE \& BENEFIT GROWTH

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## Compensation Review

- Salary survey resulted in responses from 14 approved peers including 13 local cities and one county. Target peers providing responses in bold.
- All responses are adjusted for cost-of-living differentials.

| Market Peers |
| :---: |
| Coconut Creek, FL |
| Coral Springs, FL |
| Dania Beach, FL |
| Deerfield Beach, FL |
| Ft. Pierce, FL |
| Ft. Lauderdale, FL |
| Hallandale, FL |
| Hollywood, FL |
| Lauderhill, FL |
| Lauderdale Lakes, FL |
| Lighthouse Point, FL |
| Miramar, FL |
| Oakland Park, FL |
| Parkland, FL |
| Plantation, FL |
| Town of Davie, FL |
| West Palm Beach, FL |
| Sunrise, FL |
| Pompano, FL |
| Margate, FL |
| Tamarac, FL |
| Broward County, FL |

## Compensation Review (Continuct)

## MARKET RESULTS

Market Survey indicates Cooper City pay ranges are behind the market average at the minimum, midpoint and maximum of the pay range.

| Classificatio | Survey Minimum | Survey Miapoint | Survey Maximum |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Average \% Diff | Average \% Diff | Average \% Diff | Avg |
| Overall Average | -6.2\% | -12.0\% | -16.0\% | 53.4\% |

- These classification families pay ranges are behind the market more than 15\%
- Assistant \& Director Level Classifications
- Tradesworkers (HVAC, Electrical, Facilities)
- Lifeguards
- Utilities Classifications
- Public Works Field Operations


## Key Considerations

1. ${ }^{* *}$ No employee is recommended for a pay decrease as a result of this study.
2. The Tenure Parity recommendation brings all employees to a market competitive position and eliminates wage compression based on years of service on the date of implementation.
3. Employees and Supervisors assisted in identifying concerns, benchmarks classifications and market peers.
4. The implementation costs and employee adjustments are distributed throughout the year.
5. Turnover and vacancies are expensive. $50 \%$ for hourly and 1.5 x salary for tenured employees on average.

## Key Recommendations

1. Adopt an adjusted, simpler pay plan with consistent pay ranges and progression between grades.
2. Reassign positions to pay grades based on internal equity and the market results. Some positions will see larger adjustments than others due to the market response and regional specific market factors.
3. Select an implementation methodology that aligns with the compensation philosophy and financial means of the City.
4. Evergreen recommends Tenure Parity.
5. Place employees within their newly recommended pay grades.

## Open Range Pay Plan Costs

Implementation Option

## Bring to Min

Tenure Parity

Total Salary-Only Cost

|  | Cost |
| :--- | :--- |
| $\$$ | $208,051.92$ |
| $\$$ | $403,184.99$ |

Number of
Employees
Adjusted

- Bring to Minimum - Brings employees into the proposed pay plan at the minimum of the range. If an employee is already paid at or above the minimum of the range, no adjustment is made.
- Tenure Parity - Realigns employees along their salary range on the basis of how long they have been working for Cooper City. This is done on a total 30year parity. This methodology solves for wage compression on the basis of overall organizational tenure.
**Numbers include a 2\% COLA and \$10k cap on any annual adjustment.


## Step Plan Option Costs

| Step Plan Implementation |
| :--- | :--- | ---: | :---: | :---: | :---: |
| Option |$\quad$| Total Salary-Only |
| :---: |
| Cost |$\quad$| Number of |
| :---: |
| Employees |
| Adjusted | | Average |
| :---: |
| Adjustment |
| for Impacted |
| Employees | \% of Payroll

- Bring to Minimum - Brings employees into the proposed pay plan at the minimum of the range. If an employee is already paid at or above the minimum of the range, no adjustment is made.
- Tenure Parity - Realigns employees along their salary range on the basis of how long they have been working for Cooper City. This is done on a total 30year parity. This methodology solves for wage compression on the basis of overall organizational tenure.


## Next Steps

- Council Adoption - Incorporate proposed pay plan into budget.
- Job Description update - update job descriptions to align with essential functions, minimum qualifications and FLSA.
- Job Force Manager Training - training for staff to perform ongoing pay plan maintenance.
- Provide Draft and Final Reports - provide reports that memorialize the work and study findings.
- Project Close-out


## Thank you

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