

# *Symbiont Service Corp.*

***Go Green • Go GeoThermal***

*“One Company, One Call, Complete Comfort!”*



Tuesday, May 23, 2023

To whom it may concern:

Symbiont Service is the only GeoThermal company in the state of Florida that is authorized to perform service and warranty work on your AquaCal PH090BRGSWHM GeoThermal heater apart from the AquaCal factory itself.

Symbiont Service is the only company that will service, and is licensed in all trades, for the entire pool heating system including lake pump, lake screen, source water plumbing, pool water plumbing, bypass, diversion valves, pressure temperature ports, and electrical relating to the pool heating system. AquaCal factory service will only service the actual heater itself and will not service outside of the heater itself. Aqua Cal (the manufacturer) only services the heater itself. Any issues with the related equipment for the geothermal system will not be covered. SSC not only services the heater(s), but all related equipment and electrical connections and is licensed in areas necessary to perform this work. Our company also performs preventative planned maintenance on the heaters and related equipment.

Symbiont Service is the Sole Source for the PH090BRGSWHM heater in the State of Florida, is the sole authorized installer, and any other service work performed on the heating system will void the warranty of the system.

Sincere Regards,

David Ballard  
Field Engineer  
Symbiont Service

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