

Symbiont Service Corp

***Pool Heating • Air Conditioning
GeoThermal Comfort Solutions***



“One Company, One Call, Complete Comfort!”

April 21, 2023

City of Cooper City
Attention: Joshua Rhodes
11600 Stonebridge Parkway
Cooper City, Florida 33026

Re: Sole Source Symbiont™ Provider

Dear Mr. Rhodes:

Symbiont Service Corp. is the exclusive distributor of the Symbiont™ GeoThermal Pool/Spa heater, which is manufactured by AquaCal in St. Petersburg, Florida. AquaCal manufactures these heaters designed and engineered specially to Symbiont™ specifications. The heater is labeled as a Symbiont™ with a special model number and AquaCal sells them exclusively to Symbiont Service Corporation.

As long as the Symbiont™ model heater is installed by Symbiont Service Corp., it comes with a five-year labor and seven year all parts warranty. Additionally, Symbiont Service Corp. is the factory-authorized provider of parts and service to support this specialized warranty. Any repairs performed by an unauthorized repair facility will void the warranty for the Symbiont™ heater.

Please feel free to call me if you have any questions or concerns at 1-800-881-4328 or you can e-mail me at sandy@symbiontservice.com.

Sincerely,
Symbiont Service Corp.

Sandy L. King
President