



## CITY COMMISSION STAFF REPORT

**DEPARTMENT:** BSO – (Law Enforcement)

**DATE:** April 14, 2026

**SUBJECT:** Motion To Request Additional Expenditure Authority under Contract No.GS-07F-0031W, Awarded to Millenium Products, Inc. for Surveillance Equipment, Light Towers, Traffic Safety Equipment, in the amount of \$28,554.00 for FY 25-26 and the approved budgeted amount for subsequent years of the Contract Term. – **BSO (Law Enforcement)**

### **CITY MANAGER RECOMMENDATION:**

The City Manager recommends that the City Commission approve additional expenditure authority of \$28,554.00 for FY 25-26 and the approved budgeted amount for subsequent fiscal years of the contract, under Contract No. GS-07F-0031W, for surveillance equipment, light towers, and traffic safety equipment. This contract is awarded to Millenium Products, Inc.

### **BACKGROUND OF ITEM:**

The Real-Time Crime Center’s Hiperwall system is currently running outdated software installed in 2021 and hasn’t been updated since then. Since taking on supervisory duties, I have observed multiple critical system failures where the Hiperwall became completely inoperable. These incidents, including unexpected shutdowns, have caused the loss of live camera feeds and significantly hampered the Crime Center’s ability to monitor real-time activity and support law enforcement efforts.

Vendor technicians have responded multiple times to troubleshoot and evaluate the system. Their assessment concluded that the Hiperwall needs to be upgraded from version 8.5 to 10.0 to restore stability, enhance performance, and ensure compatibility with current and future hardware and software. Additionally, the vendor identified the requirement for extra streamer hardware to support the current number of video feeds. Without these additional streamers, the system experiences freezing, decreased performance, and a higher risk of widespread failures when multiple video feeds are displayed simultaneously.

The cost of the necessary software licensing and hardware exceeds the allocated \$16,000 budget. However, these upgrades are crucial for operational reliability. The Hiperwall acts as the main platform for monitoring live video feeds from city cameras. System failures directly affect the Real-Time Crime Center’s ability to deliver real-time intelligence, support ongoing incidents, and provide responding deputies with timely, actionable information.

Failing to complete these upgrades will cause ongoing system instability, more downtime, and decreased operational effectiveness. This unnecessarily risks officer safety, investigative efforts, and overall public safety. Upgrading the Hiperwall system will restore full functionality, improve reliability, and ensure the Real-Time Crime Center can continue to support law enforcement operations effectively.

**ANALYSIS:**

The United States General Services Administration (GSA) officially announced solicitation number 47QSMD20R0001, multiple award schedule, on November 24, 2025. Submissions were received and then evaluated for award. Contract No. GS-07F-0031W was granted to Millenium Products, Inc., with an option period ending on October 4, 2029.

This purchase will be made in accordance with Sec. 2-258(f) of the City’s Procurement Code.

**FISCAL IMPACT:**

The Approved FY2026 Budget allocates \$16,000 specifically for Hiperwall Licenses. The proposed upgrades increase the new total to \$28,554, which will require additional funding from the General Fund Contingency. This transaction is detailed in the grid below. The current balance of the General Fund Contingency in the “Budgeted Amount” column reflects this line item’s remaining funds.

<u>General Ledger Acct. Number</u>	<u>Budgeted Amount</u>	<u>Requested Amount</u>	<u>Amended Budget Amount</u>
001-190-599000-519 <b>General Fund – Contingency</b>	\$927,835.75	-\$12,554	\$915,281.75
001-520-537715-521 <b>Real Time Crime Center</b>	\$16,000	\$12,554	\$28,554

**ATTACHMENTS:**

1. GS-07F-0031W - Piggyback Agreement - Millenium Products (Executed)
2. GS-07F-0031W Appendix A Awarded Contract
3. GS-07F-0031W - Multiple Award Schedule
4. Budget Amendment