



**CITY COMMISSION  
STAFF REPORT**

**DEPARTMENT:** Finance

**DATE:** September 17, 2024

**SUBJECT:** Motion to approve and authorize VC3 to upgrade four (4) critical network servers. - **Finance**

**CITY MANAGER RECOMMENDATION:**

The City Manager recommends authorizing VC3 to upgrade four (4) critical network servers.

**BACKGROUND OF ITEM:**

The IT Division of Finance is accountable for operating, maintaining, and enhancing the City's Network Infrastructure. On March 12, 2024, the City Commission approved the contract for IT Managed Services to VC3. A comprehensive network assessment conducted with VC3 revealed the urgent need for a network upgrade on all servers. Although the upgrade falls outside the current contract, it is strongly recommended for the City's MSP to complete the network upgrade. Getting another vendor involved would prolong the upgrade process. Failure to upgrade four servers within the next few weeks could result in network disruptions and vulnerabilities in certain areas, including mass emailing. The existing operating systems on the servers have reached the End of Service Life (EOSL), making them devoid of patches and Microsoft support, rendering the system vulnerable to potential downtime.

**FISCAL IMPACT:**

The total cost for 4 servers: \$33,079.00

<u>General Ledger Acct. Number</u>	<u>Budgeted Amount</u>	<u>Prior Requested Amount</u>	<u>New Requested Amount</u>	<u>Remaining Amount</u>
001-130-564300-513	\$11,600	\$0	\$33,079.00	\$44,679
001-130-51210-513	\$805,836	\$544,844.02	-\$33,079.00	\$227,912.98

**ALTERNATIVES:**

Not upgrading the servers could create issues in sending mass emails through the City's ERP system, we will no longer receive the necessary security patches to the servers, and certain applications will no longer function due to the End of Service Life (ESOL).