



STAFF REPORT

DATE: August 04, 2026

FROM: Joe Barna

Deputy Executive Director of Administration

TO: EMS Subcommittee

SUBJECT: ICEMA POLICY 4100 RESPONSE STANDARDS

RECOMMENDED ACTION

Receive and file this informational report on implementation of ICEMA Policy 4100 and the Code 2 and Code 3 ambulance response standards at contract go-live. No formal action is requested.

EXECUTIVE SUMMARY

- On implementation of the Ground Ambulance Service Contract on October 1, 2026, CONFIRE will incorporate ICEMA Policy 4100 and its determinant-level assignments into the ambulance deployment and dispatch plan.
- Emergency Medical Dispatch will determine two separate elements: clinical resource level and response mode. Unit type establishes clinical capability; Code 2 or Code 3 establishes the response method and contract time standard.
- ALS will no longer automatically mean Code 3. Under the contract, Code 3 ambulance responses are ALS; Code 2 responses may use ALS or BLS and operate without lights and siren.
- Both Code 2 and Code 3 require immediate dispatch. The longer Code 2 standard is a performance benchmark, not permission to hold or delay the call.
- This replaces the decades-long all-Code-3 model and implements the RFP commitment to send the right resource to the right patient at the right time.

BACKGROUND

The current system has historically defaulted emergency ambulance calls to Code 3 ALS and measured performance against the ALS response-time standard. That model does not fully use patient-acuity information obtained through the Medical Priority Dispatch System.

The RFP called for a modernized system using Medical Priority Dispatch and appropriate ALS or BLS response. The agreement authorizes BLS use under ICEMA Emergency Medical Dispatch requirements, establishes separate Code 2 and Code 3 standards, and requires BLS responses to conform to Policy 4100. Policy 4100 assigns responses by determinant and directs first-response and ambulance resources to follow Emergency Medical Dispatch instructions to upgrade, cancel, or reduce response mode.

RESPONSE STANDARD ON OCTOBER 1, 2026

At implementation, the approved Emergency Medical Dispatch determinant will control the initial assignment. The Resource level and response mode are separate decisions.

- ALS-first or BLS-first identifies the minimum clinical capability and the resource assigned to the call.

- Code 3 means immediate dispatch with lights and siren. Code 2 means immediate dispatch without lights and siren.
- The assigned unit follows the response mode established for the call. An ALS unit may respond Code 2. BLS use remains limited to the determinants authorized by ICEMA Policy 4100.
- Fire first-response and ambulance resources follow the Emergency Medical Dispatch-directed mode and subsequent instructions to upgrade, reduce, or cancel the response as new information is received.
- Code 2 is not a delayed response. It is an immediate response using normal traffic operations and a separate contract performance standard.

CONTRACT RESPONSE-TIME STANDARDS

The agreement measures ambulance performance at the 90th percentile by Exclusive Operating Area, response area, and response level:

Response Level	Urban	Suburban	Rural	Wilderness
Code 3 ALS	9:59	14:59	29:59	59:59
Code 2 ALS/BLS	15:59	22:59	44:59	99:59

Operational note: These values are compliance thresholds. They do not change the requirement for immediate dispatch.

IMPLEMENTATION AND OVERSIGHT

Staff is incorporating this model into the CAD and ProQA configuration, ambulance deployment plan, training, and go-live validation. Implementation includes:

- validating the determinant matrix and response recommendations with ICEMA;
- training dispatch personnel and ambulance crews, and coordinating expectations with first-response agencies; and
- monitoring early performance by response level, Exclusive Operating Area, and response area, including upgrades, reductions, extended responses, and operational exceptions.

Staff will report material findings or recommended adjustments to the EMS Subcommittee as implementation progresses.

DISCUSSION

This is a material operating-model change. It ends the assumption that an ALS designation requires Code 3, preserves immediate dispatch and ALS response for higher-acuity calls, and allows lower-acuity calls to receive the appropriate response without unnecessary Code 3 travel.

Clearly communicating this change before implementation is critical to prevent confusion and misunderstandings. This report places the standard on the record and establishes a common operating expectation for the EMS Subcommittee, member agencies, dispatch personnel, first responders, ambulance crews, and ICEMA.

FISCAL IMPACT

There is no separate fiscal impact associated with receiving and filing this report.

STAFF RECOMMENDATION

Receive and file the report. No formal action is requested at this time.



INLAND COUNTIES EMERGENCY MEDICAL AGENCY POLICY AND PROTOCOL MANUAL

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MEDICAL PRIORITY DISPATCH MINIMUM RESPONSE ASSIGNMENTS FOR EMERGENCY MEDICAL DISPATCH (EMD) CATEGORIES

I. PURPOSE

The purpose of this policy is to establish approved Medical Priority Dispatch System (MPDS) response and mode assignments for use by authorized Emergency Medical Dispatch (EMD) Centers.

II. POLICY

- EMD Centers shall dispatch EMS resources to medical emergencies and manage their response in accordance with the response level established by this policy.
- First responder and ambulance resources shall comply with instructions from an authorized EMD Center to upgrade, cancel, or reduce their response mode.
- ICEMA approved MPDS response and mode assignments for use by authorized EMD Centers are as follows:

MPDS Card #	Card Name	Level #	Determinant Descriptors	ALS/1 st	BLS/1 st
Card 1	Abdominal Pain	D-1	Not alert	X	
		C-1	Suspected aortic aneurysm	X	
		C-2	Known aortic aneurysm	X	
		C-3	Fainting or near fainting	X	
		C-4	Females w/ fainting or near fainting	X	
		C-5	Males w/ pain above navel	X	
		C-6	Females w/ pain above navel	X	
		A-1	Abdominal pain		X
Card 2	Allergies/Stings/Bites	E-1	Ineffective breathing	X	
		D-1	Not alert	X	
		D-2	Difficulty speaking between breaths	X	
		D-3	Swarming attack (bees, wasps)	X	
		D-4	Snake bite	X	
		C-1	Difficulty breathing or swallowing	X	
		C-2	History of severe allergic reaction	X	
		B-1	Unknown status	X	
		A-1	No difficulty breathing or swallowing (rash, hives, or itching may be present)		X
		A-2	Spider bite		X

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Card 3	Animal Bites/Attacks	D-1	Unconscious or arrests	X	
		D-2	Not alert	X	
		D-3	Chest or neck injury (w/ difficulty breathing)	X	
		D-4	Dangerous body area	X	
		D-5	Large animal	X	
		D-6	Exotic animal	X	
		D-7	Attack or multiple animals	X	
		B-1	Possibly dangerous body area	X	
		B-2	Serious hemorrhage	X	
		B-3	Unknown status/other code not applicable	X	
		A-1	Not dangerous body area		X
		A-2	Non-recent		X
		A-3	Superficial bites		X
Card 4	Assault/ Sexual Assault	D-1	Unconscious or arrest	X	
		D-2	Not alert	X	
		D-3	Chest or neck injury (w/ difficulty breathing)	X	
		D-4	Multiple victims	X	
		B-1	Possibly dangerous body area	X	
		B-2	Serious hemorrhage	X	
		B-3	Unknown status/ other code not applicable	X	
		A-1	Not dangerous body area		X
		A-2	Non-recent		X
Card 5	Back Pain (Non-trauma)	D-1	Not alert	X	
		C-1	Suspected aortic aneurysm	X	
		C-2	Known aortic aneurysm	X	
		C-3	Fainting or near fainting	X	
		A-1	Non-traumatic back pain		X
		A-2	Non-recent		X
Card 6	Breathing Problems	E-1	Ineffective breathing	X	
		D-1	Not alert	X	
		D-2	Difficulty speaking between breaths	X	
		D-3	Changing color	X	
		D-4	Clammy	X	
		C-1	Abnormal breathing	X	

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Card 7	Burns (Scald/Explosion)	D-1	Multiple victims	X	
		D-2	Unconscious or arrest	X	
		D-3	Not alert	X	
		D-4	Difficulty speaking between breaths	X	
		C-1	Building fire	X	
		C-2	Difficulty breathing	X	
		C-3	Burns > 18% body area	X	
		C-4	Significant facial burns	X	
		B-1	Blast injuries (w/o priority symptoms)	X	
		B-2	Unknown status	X	
		A-1	Burns < 18%	X	
	FIRE ONLY	A-2	Fire alarm (unknown situation)		
		A-3	Sunburn or minor burn		X
Card 8	CO/Inhalation/ HazMat	D-1	Unconscious or arrest	X	
		D-2	Not alert	X	
		D-3	Difficulty speaking between breaths	X	
		D-4	Multiple victims	X	
		D-5	Unknown status	X	
		C-1	Alert w/ difficulty breathing	X	
		B-1	Alert w/o difficulty breathing	X	
	FIRE ONLY	OMEGA-1	CO detector w/o symptoms		
Card 9	Cardiac or Respiratory Arrest Death	E-1	Not breathing at all	X	
		E-2	Breathing uncertain (agonal)	X	
		E-3	Hanging	X	
		E-4	Strangulation	X	
		E-5	Suffocation	X	
		E-6	Underwater	X	
		D-1	Ineffective breathing	X	
		D-2	Obvious or expected death	X	
		B-1	Obvious death	X	
		OMEGA-1	Expected death (DNR, terminal)	X	

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Card 10	Chest Pain (Non-traumatic)	D-1	Not alert	X	
		D-2	Difficulty speaking between breaths	X	
		D-3	Changing color	X	
		D-4	Clammy	X	
		C-1	Abnormal breathing	X	
		C-2	Heart attack or angina history	X	
		C-3	Cocaine	X	
		C-4	Breathing normally ≥ 35	X	
		A-1	Breathing normally < 35	X	
Card 11	Choking	E-1	Complete obstruction	X	
		D-1	Abnormal breathing (Partial obstruction)	X	
		D-2	Not alert	X	
		A-1	Not choking now		X
Card 12	Convulsion/Seizures	D-1	Not breathing at all	X	
		D-2	Continuous or multiple seizures	X	
		D-3	Agonal/ineffective breathing	X	
		D-4	Effective breathing not verified ≥ 35	X	
		C-1	Focal seizures not alert	X	
		C-2	Pregnancy	X	
		C-3	Diabetic	X	
		B-1	Effective breathing not verified < 35	X	
		A-1	Not seizing now and breathing	X	
		A-2	Focal seizures alert	X	
		A-3	Impending seizure	X	
Card 13	Diabetic Problems	D-1	Unconscious	X	
		C-1	Not alert	X	
		C-2	Abnormal behavior	X	
		C-3	Abnormal breathing	X	
		A-1	Alert and behaving normally		X
Card 14	Drowning (Near)/ Diving Accident	D-1	Unconscious	X	
		D-2	Not alert	X	
		D-3	Diving or suspected neck injury	X	
		D-4	Scuba accident	X	
		C-1	Alert w/ abnormal breathing	X	
		B-1	Alert and breathing normally	X	
		B-2	Unknown status	X	
		A-1	Alert and breathing normally	X	

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Card 15	Electrocution/ Lightning	E-1	Not breathing/ineffective breathing	X	
		D-1	Unconscious	X	
		D-2	Not disconnected from power	X	
		D-3	Power not off or hazard present	X	
		D-4	Extreme fall $\geq$ 30 feet)	X	
		D-5	Long fall	X	
		D-6	Not alert	X	
		D-7	Abnormal breathing	X	
		D-8	Unknown status	X	
		C-1	Alert and breathing normally	X	
Card 16	Eye Problems/ Injuries	D-1	Not alert	X	
		B-1	Severe eye injuries	X	
		A-1	Moderate eye injuries	X	
		A-2	Minor eye injuries		X
		A-3	Medical eye problems		X
Card 17	Falls	D-1	Extreme fall $\geq$ 30 feet)	X	
		D-2	Unconscious or arrest	X	
		D-3	Not alert	X	
		D-4	Chest or neck injury w/ difficulty breathing	X	
		D-5	Long fall	X	
		B-1	Possibly dangerous body area	X	
		B-2	Serious hemorrhage	X	
		B-3	Unknown status	X	
		A-1	Not dangerous body area		X
		A-2	Non-recent		X
	FIRE ONLY	A-3	Public assist		
Card 18	Headache	C-1	Not alert	X	
		C-2	Abnormal breathing	X	
		C-3	Speech problems	X	
		C-4	Sudden onset of severe pain	X	
		C-5	Numbness	X	
		C-6	Paralysis	X	
		C-7	Change in behavior (< 3 hours)	X	
		B-1	Unknown status	X	
		A-1	Breathing normally		X

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Card 19	Heart Problems/ A.I.C.D	D-1	Not alert	X	
		D-2	Difficulty speaking between breaths	X	
		D-3	Changing color	X	
		D-4	Clammy	X	
		D-5	Resuscitated and/or defibrillation	X	
		C-1	Firing of A.I.C.D.	X	
		C-2	Abnormal breathing	X	
		C-3	Chest pain $\geq$ 35 minutes	X	
		C-4	Cardiac history	X	
		C-5	Cocaine	X	
		C-6	Heart rate < 50 bpm or > 130 bpm (w/o symptoms)	X	
		C-7	Unknown status	X	
		A-1	Heart rate > 50 bpm and < 130 bpm w/o symptoms)	X	
		A-2	Chest pain $\leq$ 35 w/o symptoms	X	
Card 20	Heat/Cold Exposures	D-1	Not alert	X	
		D-2	Multiple victims	X	
		C-1	Heart attack or angina history	X	
		B-1	Change in skin color	X	
		B-2	Unknown status	X	
		A-1	Alert		X
Card 21	Hemorrhage/ Lacerations	D-1	Unconscious or alert	X	
		D-2	Not alert	X	
		D-3	Dangerous hemorrhage	X	
		D-4	Abnormal breathing	X	
		C-1	Hemorrhage through tubes	X	
		C-2	Hemorrhage of dialysis fistula	X	
		B-1	Possibly dangerous hemorrhage	X	
		B-2	Serious hemorrhage	X	
		B-3	Bleeding disorder	X	
		B-4	Blood thinner	X	
		A-1	Not dangerous hemorrhage		X
		A-2	Minor hemorrhage		X

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Card 22	Inaccessible Incident/ Other Entrapments	D-1	Mechanical/machinery entrapment	X	
		D-2	Trench collapse	X	
		D-3	Structure collapse	X	
		D-4	Confined space entrapment	X	
		D-5	Inaccessible terrain situation	X	
		D-6	Mudslide/avalanche	X	
		B-1	No longer trapped unknown injuries	X	
		B-2	Peripheral entrapment only	X	
		B-3	Unknown status	X	
	FIRE ONLY	A-1	No longer trapped no injuries		
Card 23	Overdose/Poisoning (Ingestion)	D-1	Unconscious	X	
		D-2	Changing color	X	
		C-1	Not alert	X	
		C-2	Abnormal breathing	X	
		C-3	Antidepressants (tricyclic)	X	
		C-4	Cocaine, methamphetamine	X	
		C-5	Narcotics (heroin)	X	
		C-6	Acid or alkali (lye)	X	
		C-7	Unknown status	X	
		C-8	Poison control	X	
		B-1	Overdose w/o symptoms		X
	POISON CONTROL CONTACT	OMEGA-1	Poisoning w/o symptoms		
Card 24	Pregnancy/ Childbirth/ Miscarriage	D-1	Breech or cord	X	
		D-2	Head visible/out	X	
		D-3	Imminent delivery > 20 weeks)	X	
		D-4	3rd trimester hemorrhage	X	
		D-5	High risk complications	X	
		D-6	Baby born (complications w/ baby)	X	
		D-7	Baby born (complications w/ mother)	X	
		C-1	2 nd trimester hemorrhage or miscarriage	X	
		C-2	1 st trimester serious hemorrhage	X	
		C-3	Baby born no complications	X	
		B-1	Labor delivery not imminent greater 5 months/20 weeks	X	

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		B-2	Unknown status	X	
		A-1	1 st trimester hemorrhage or miscarriage		X
		OMEGA-1	Waters broken (no contractions)		X
Card 25	Psychiatric/ Abnormal Behavior/ Suicide Attempt	D-1	Not alert	X	
		D-2	Dangerous hemorrhage	X	
		B-1	Serious hemorrhage	X	
		B-2	Non-serious or minor hemorrhage	X	
		B-3	Threatening suicide	X	
		B-4	Jumper (threatening)	X	
		B-5	Near hanging, strangulations, or suffocation	X	
		B-6	Unknown status	X	
	POLICE ONLY	A-1	Non-suicidal and alert		
	POLICE ONLY	A-2	Suicidal (not threatening) and alert		
Card 26	Sick Person (Specific Diagnosis)	D-1	Not alert	X	
		C-1	Altered level of consciousness	X	
		C-2	Abnormal breathing	X	
		C-3	Sickle cell crisis	X	
		B-1	Unknown status	X	
		A-1	No priority symptoms		X
		A-2	Non-priority complaints		X
		OMEGA-1	This code is not in use		X
		OMEGA- 2-28 (EXC 9)	Non-priority complaints		X
	FIRE ONLY	Omega 9	Cut off ring request		
Card 27	Stab/ Gunshot/ Penetrating Trauma	D-1	Unconscious or arrest	X	
		D-2	Not alert	X	
		D-3	Central wounds	X	
		D-4	Multiple wounds	X	
		D-5	Multiple victims	X	
		B-1	Non-recent (> 6 hours)	X	
		B-2	Known single peripheral wound	X	
		B-3	Serious hemorrhage	X	
		B-4	Unknown status	X	
		B-5	Obvious death	X	
		A-1	Non-recent (> 6 hours) wounds (w/o priority symptoms)		X

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Card 28	Stroke (CVA)	C-1	Not alert	X	
		C-2	Abnormal breathing	X	
		C-3	Speech problems	X	
		C-4	Numbness, paralysis, or movement	X	
		C-5	Vision problems	X	
		C-6	Sudden onset of severe headache	X	
		C-7	Stroke history	X	
		C-8	Breathing normally $\geq$ 35	X	
		B-1	Unknown status	X	
		A-1	Breathing normally $<$ 35	X	
Card 29	Traffic/ Transportation Incidents	D-1	Major incident	X	
		D-2	High mechanism	X	
		D-3	Hazmat	X	
		D-4	Pinned (trapped) victim	X	
		D-5	Not alert	X	
		B-1	Injuries	X	
		B-2	Serious hemorrhage	X	
		B-3	Other hazards	X	
		B-4	Unknown status	X	
		A-1	1 st party caller w/ injury to not dangerous body part		X
	POLICE ONLY	OMEGA 1	No injuries		
Card 30	Traumatic Injuries (Specific)	D-1	Unconscious or arrest	X	
		D-2	Not alert	X	
		D-3	Chest or neck injury (w/ difficulty breathing)	X	
		B-1	Possibly dangerous body part	X	
		B-2	Serious hemorrhage	X	
		A-1	Not dangerous body area		X
		A-2	Non-recent ($>$ 6 hours)		X

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Card 31	Unconscious/ Fainting (Near)	E-1	Ineffective breathing	X	
		D-1	Unconscious - agonal/ ineffective breathing	X	
		D-2	Unconscious - effective breathing	X	
		D-3	Not alert	X	
		D-4	Changing color	X	
		C-1	Alert w/ abnormal breathing	X	
		C-2	Fainting episode and alert > 35 (w/ cardiac history)	X	
		C-3	Females 12-50 w/ abdominal pain	X	
		A-1	Fainting episode and alert ≥ 35 (w/o cardiac history)	X	
		A-2	Fainting episode and alert < 35 (w/ cardiac history)	X	
		A-3	Fainting episode and alert < 35 (w/o cardiac history)		X
Card 32	Unknown Problem (Man Down)	D-1	Life status questionable	X	
		B-1	Standing, sitting, moving or talking	X	
		B-2	Medical alarm (no patient information)	X	
		B-3	Unknown status	X	
		B-4	Caller's language not understood	X	
Card 33	Transfer/ Interfaculty/ Palliative Care	D-1	Suspected cardiac or respiratory arrest	X	
		D-2	Just resuscitated or defibrillated	X	
		C-1	Not alert	X	
		C-2	Abnormal breathing (acute onset)	X	
		C-3	Significant hemorrhage or shock	X	
		C-4	Possible acute heart problems or MI	X	
		C-5	Acute severe pain	X	
		C-6	Emergency response requested	X	
		A-1	Acuity I (no priority symptoms)	X	
		A-2	Acuity II (no priority symptoms)	X	
		A-3	Acuity III (no priority symptoms)	X	

Card 34	Automatic Crash Notification (ACN)	D-1	High mechanism		
		D-2	Unconscious or not alert		
		D-3	Not breathing/ineffective breathing		
		D-4	Life status questionable		
		B-1	Injuries involved		
		B-2	Multiple victims (one unit)		
		B-3	Multiple victims (additional units)		
		B-4	Airbag/other automatic sensor		
		B-5	Unknown situation/other codes (not applicable)		
		A-1	Not dangerous injuries (1 st party and single occupant)		
		OMEGA 1	No injuries (refer to police)		

ATTACHMENT A

MEDICAL PRIORITY DISPATCH MINIMUM RESPONSE ASSIGNMENTS FOR EMERGENCY MEDICAL DISPATCH (EMD) CATEGORIES (Version 14.6)

Effective 2026

MPDS Card	Card Name	Level #	Determinant Descriptors	Code 3 ALS	Code 2 ALS/ BLS
Card 1	Abdominal Pain	D-1	Not Alert	X	
		D-2	Ashen or gray color reported ≥ 50	X	
		C-1	Suspected aortic aneurysm (tearing/ripping pain) ≥ 50	X	
		C-2	Diagnosed aortic aneurysm	X	
		C-3	Fainting or near fainting ≥ 50	X	
		C-4	Females w/ fainting or near fainting 12-50	X	
		C-5	Males w/ pain above navel ≥ 35	X	
		C-6	Females w/ pain above navel	X	
		A-1	Abdominal pain		X
		A-2	Non-Traumatic testicle or groin pain (male)		X
		A-3	Pain worse with moving or coughing		X
		O-1	Males < 15		X
		O-2	Females < 12		X
Card 2	Allergies/Stings/ Bites	E-1	Ineffective breathing	X	
		D-1	Not alert	X	
		D-2	Difficulty speaking between breaths	X	
		D-3	Swarming attack (bees, wasps, hornets, etc.)	X	
		D-4	Snake bite	X	
		C-1	Difficulty breathing or swallowing	X	
		C-2	History of severe allergic reaction	X	
		B-1	Unknown status	X	
		A-1	No difficulty breathing or swallowing (rash, hives, or itching may be present)		X
		A-2	Spider bite		X
		A-3	Allergic reaction complaint (no severe reaction history)		X
		O-1	No difficulty breathing or swallowing with symptoms present for ≥ 1 hr (rash, hives, or itching may be present)		X
		O-2	Spider bite (no previous reaction history)		X
		O-3	Asymptomatic allergic reaction complaint (no previous reaction history)		X
Card 3	Animal Bites/Attacks	D-1	Arrest	X	
		D-2	Unconscious	X	
		D-3	Not alert	X	

ATTACHMENT A

		D-4	Chest / neck/head injury (w/ difficulty breathing)	X	
		D-5	Dangerous body area	X	
		D-6	Large animal	X	
		D-7	Exotic animal	X	
		D-8	Mauling or multiple animals	X	
		D-9	Attack in progress	X	
		B-1	Possibly dangerous body area	X	
		B-2	Serious hemorrhage	X	
		B-3	Unknown status/other code not applicable	X	
		B-4	Neurological symptoms mentioned (without priority symptoms)		
		A-1	Marked (*)Not dangerous body area with deformity		X
		A-2	Not Dangerous body area		X
		A-3	Non-recent (≥6hrs) injuries (without priority symptoms)		X
		A-4	Superficial injuries		X
		O-1	NOT DANGEROUS DISTAL body area		X
		O-2	NON-RECENT (≥ 6hrs) injuries (without priority symptoms)		X
		O-3	SUPERFICIAL injuries		X
Card 4	Assault/ Sexual Assault	D-1	Arrest	X	
		D-2	Unconscious	X	
		D-3	Not alert	X	
		D-4	Chest / neck/head injury (w/ difficulty breathing)	X	
		D-5	Multiple victims	X	
		B-1	Possibly dangerous body area	X	
		B-2	Serious hemorrhage	X	
		B-3	Unknown status/ other code not applicable	X	
		B-4	Neurological symptoms mentioned (without priority symptoms)		
		A-1	Marked (*) Not dangerous body area with deformity		X
		A-2	Not dangerous body area		X
		A-3	Non-recent (≥6hrs) injuries (without priority symptoms)		X
		O-1	NOT DANGEROUS DISTAL body area with no deformity		X
		O-2	NON-RECENT (≥ 6hrs) injuries to DISTAL body area (without priority symptoms)		X
Card 5	Back Pain (Non-trauma)	D-1	Not alert	X	
		D-2	Ashen or gray Color reported ≥50	X	
		C-1	Suspected aortic aneurysm/dissection (tearing/searing/ripping pain) ≥50	X	

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		C-2	Diagnosed aortic aneurysm	X	
		C-3	Fainting or near fainting	X	
		C-4	Difficulty breathing	X	
		A-1	Non-traumatic back pain		X
		A-2	Non-recent (≥6hrs) traumatic back pain (without priority symptoms)		X
Card 6	Breathing Problems	E-1	Ineffective breathing	X	
		D-1	Not alert	X	
		D-2	Difficulty speaking between breaths	X	
		D-3	Changing color	X	
		D-4	Clammy or cold sweats	X	
		D-5	Tracheostomy (obvious distress)	X	
		C-1	Abnormal breathing	X	
		C-2	Tracheostomy (no obvious distress)	X	
Card 7	Burns (Scald/Explosion)	E-1	Person on fire (Outside)	X	
		D-1	Multiple victims	X	
		D-2	Arrest	X	
		D-3	Unconscious	X	
		D-4	Not alert	X	
		D-5	Difficulty speaking between breaths	X	
		C-1	Fire w/ persons reported inside	X	
		C-2	Difficulty breathing	X	
		C-3	Burns > 18% body area	X	
		C-4	Significant facial burns	X	
		B-1	Blast injuries (w/o priority symptoms)	X	
		B-2	Unknown status/other codes not applicable	X	
		A-1	Burns < 18% body area	X	
	FIRE ONLY	A-2	Fire alarm (unknown situation)	FIRE ONLY	FIRE ONLY
		O-1	Minor burns		X
		O-2	Sunburn		X
		O-3	Non-Recent (≥6hrs) burns/injuries (w/o priority symptoms)		X
Card 8	CO/Inhalation/ HazMat	D-1	Arrest	X	
		D-3	Unconscious	X	
		D-4	Not alert	X	
		D-5	Difficulty speaking between breaths	X	
		D-6	Multiple victims	X	
		C-1	Unknown status/ other codes not applicable	X	
		B-1	Alert w/ difficulty breathing	X	
	FIRE ONLY	O-1	CO detector w/o symptoms (scene contact without priority symptoms)	FIRE ONLY	
	FIRE ONLY	O-2	CO detector (alarm only, no scene contact)	FIRE ONLY	
Card 9	Cardiac or Respiratory Arrest Death	E	E: Suspected Workable Arrest (Not Breathing/Ineffective Breathing)	X	

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		E-1	Not breathing at all	X	
		E-2	Uncertain breathing	X	
		E-3	Hanging	X	
		E-4	Strangulation	X	
		E-5	Suffocation	X	
		D-1	Ineffective breathing	X	
		D-2	Obvious or expected death questionable	X	
	FIRE ONLY	B-1	Obvious death unquestionable	FIRE ONLY	
		Omega-1	Expected death unquestionable (terminal illness/DNR)		X
Card 10	Chest Pain/chest Discomfort (Non-traumatic)	D-1	Not alert	X	
		D-2	Difficulty speaking between breaths	X	
		D-3	Changing color	X	
		D-4	Clammy or cold sweats	X	
		D-5	Heart attack or angina history	X	
		C-1	Abnormal breathing	X	
		C-2	Cocaine	X	
		C-3	Breathing normally ≥ 35	X	
		C-4	Nausea or vomiting	X	
		A-1	Breathing normally < 35	X	
		O-1	Breathing normally < 12 (no drugs or medications taken)		X
Card 11	Choking	E-1	Complete obstruction/ Not breathing/ineffective breathing	X	
		D-1	Abnormal breathing (partial obstruction)	X	
		D-2	Not alert	X	
		O-1	Not choking now (can talk or cry, is alert and breathing normally)		X
	*****	D-0	Chocking Override (baby formula)		
Card 12	Convulsion/Seizures	D-1	Not breathing (after key questioning)	X	
		D-2	Continuous or multiple seizures	X	
		D-3	Agonal/ineffective breathing	X	
		D-4	Effective breathing not verified ≥ 35	X	
		C-1	Focal seizures (not alert)	X	
		C-2	Pregnancy/Postpartum eclampsia	X	
		C-3	Diabetic	X	
		C-4	Not seizing now and effective breathing verified (>6 , confirmed no seizure disorder)	X	
		C-5	History of stroke or brain tumor	X	
		C-6	Overdose/Poisoning (ingestion)	X	
		C-7	Atypical seizure	X	
		B-1	Effective breathing not verified < 35	X	
		A-1	Not seizing now and effective breathing verified (known seizure disorder)	X	

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		A-2	Not seizing now and effective breathing verified (unknown seizure disorder)	X	
		A-3	Not seizing now and effective breathing verified (≤6, confirmed no seizure disorder)	X	
		A-4	Focal/absence seizure (alert)		X
		A-5	Impending seizure (aura)		X
Card 13	Diabetic Problems	D-1	Unconscious	X	
		C-1	Not alert	X	
		C-2	Abnormal behavior	X	
		C-3	Abnormal breathing	X	
		A-1	Alert and behaving normally		X
		O-1	Alert and behaving normally with 1 st party verification		X
Card 14	Drowning (Near)/ Diving/scuba Accident	E-1	Arrest (out of water)	X	
		E-2	Underwater (non-Specialized rescue)	X	
		D-1	Unconscious	X	
		D-2	Underwater (specialized rescue)	X	
		D-3	Stranded (Specialized rescue)	X	
		D-4	Just resuscitated and/or defibrillated (external)	X	
		D-5	Not alert	X	
		D-6	Suspected neck injury/mentioned neurological symptoms	X	
		C-1	Alert w/ abnormal breathing	X	
		C-2	Decompression sickness (the bends)	X	
		B-1	Alert and breathing normally (injuries or in water)	X	
		B-2	Obvious death (submersion ≥6 hrs)	X	
		B-3	Unknown status/other codes not applicable	X	
		A-1	Alert and breathing normally (injuries or in water)	X	
Card 15	Electrocution/ Lightning	E-1	Not breathing/ineffective breathing	X	
		D-1	Multiple victims	X	
		D-2	Unconscious	X	
		D-3	Not disconnected from power	X	
		D-4	Power not off or hazard present	X	
		D-5	Extreme Fall (≥30ft/10m)	X	
		D-6	Long fall	X	
		D-7	Not alert	X	
		D-8	Abnormal breathing	X	
		D-9	Unknown status/other codes not applicable	X	
		C-1	Alert and breathing normally	X	
	Eye Problems/ Injuries	D-1	Not alert	X	
		B-1	Severe eye injuries	X	

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		A-1	Moderate eye injuries		X
		O-1	Minor eye injuries		X
		O-2	Medical eye problems		X
Card 17	Falls	D-1	Extreme fall ≥ 30 feet/10m)	X	
		D-2	Arrest	X	
		D-3	Unconscious	X	
		D-4	Not alert	X	
		D-5	Chest/ neck/head injury (w/ difficulty breathing)	X	
		D-6	Long fall	X	
		B-1	Possibly dangerous body area	X	
		B-2	Serious hemorrhage	X	
		B-3	Fall down (not on) stairs	X	
		B-4	Unknown status/other codes not applicable	X	
		B-6	Neurological symptoms mentioned (without priority symptoms)		
		A-1	Marked (*) not dangerous body area with deformity		X
		A-2	Not dangerous body area		X
		A-3	Non-recent (≥ 6 hrs) injuries		X
	FIRE ONLY	A-4	Public Assist (no injuries and no priority symptoms)	FIRE ONLY	FIRE ONLY
		O-1	NOT DANGEROUS DISTAL body area		X
		O-2	NON-RECENT (≥ 6 hrs) injuries to DISTAL body area (without priority symptoms)		X
Card 18	Headache	C-1	Not alert	X	
		C-2	Abnormal breathing	X	
		C-3	Speech problems	X	
		C-4	Sudden onset of severe pain	X	
		C-5	Numbness	X	
		C-6	Paralysis	X	
		C-7	Change in behavior (< 3 hours)	X	
		B-1	Unknown status/Other codes not applicable	X	
		A-1	Breathing normally		X
		O-1	Breathing normally with 1st party verification (without priority symptoms)		X
Card 19	Heart Problems/ A.I.C.D	D-1	Not alert	X	
		D-2	Difficulty speaking between breaths	X	
		D-3	Changing color	X	
		D-4	Clammy or cold sweats	X	
		D-5	Just resuscitated and/or defibrillated(external)	X	
		C-1	Firing of A.I.C.D. or wearable external defibrillator (LifeVest®)	X	
		C-2	Abnormal breathing	X	
		C-3	Chest pain/discomfort ≥ 35 minutes	X	
		C-4	Cardiac history	X	

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		C-5	Cocaine	X	
		C-6	Heart rate < 50 bpm or > 130 bpm (w/o priority symptoms)	X	
		C-7	Unknown status/ other codes not applicable	X	
		A-1	Heart rate > 50 bpm and < 130 bpm w/o symptoms)	X	
		A-2	Chest pain/discomfort ≤ 35 w/o priority symptoms	X	
Card 20	Heat/Cold Exposures	D-1	Not alert (with priority symptoms)	X	
		D-2	Multiple victims (with priority symptoms)	X	
		C-1	Heart attack or angina history		
		B-1	Change in skin color	X	
		B-2	Unknown status/other codes not applicable	X	
		A-1	Alert		X
		O-1	Alert with 1st party verification (without priority symptoms)		X
Card 21	Hemorrhage/ Lacerations	D-1	Arrest	X	
		D-2	Unconscious	X	
		D-3	Not alert	X	
		D-4	Dangerous hemorrhage	X	
		D-5	Abnormal breathing	X	
		C-1	Hemorrhage through tubes	X	
		C-2	Hemorrhage of dialysis fistula	X	
		C-3	Hemorrhage from varicose veins	X	
		B-1	Possibly dangerous hemorrhage	X	
		B-2	Serious hemorrhage	X	
		B-3	Bleeding disorder	X	
		B-4	Blood thinner	X	
		A-1	Not dangerous hemorrhage		X
		A-2	Nosebleed (> 35 or <35 with serious hemorrhage)		X
		O-1	MINOR hemorrhage		X
		O-2	Nosebleed (< 35)		X
		O-3	Non-bleeding laceration (situation)		X
Card 22	Inaccessible Incident/ Other Entrapments	D-1	Mechanical/machinery/object entrapment	X	
		D-2	Trench collapse	X	
		D-3	Structure collapse	X	
		D-4	Confined space entrapment	X	
		D-5	Inaccessible terrain situation	X	
		D-6	Mudslide/avalanche	X	
		B-1	No longer trapped unknown injuries	X	
		B-2	Peripheral entrapment only	X	

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		B-3	Unknown status (investigation)/other codes not applicable	X	
	FIRE ONLY	A-1	No longer trapped no injuries	FIRE ONLY	FIRE ONLY
Card 23	Overdose/Poisoning (Ingestion)	E-1	Narcotic/Opioid arrest (obvious)	X	
		D-1	Arrest	X	
		D-2	Unconscious	X	
		D-3	Changing color	X	
		D-4	Multiple Victims		
		C-1	Not alert	X	
		C-2	Abnormal breathing	X	
		C-3	Antidepressants (tricyclic)	X	
		C-4	Cocaine, methamphetamine (or derivatives)	X	
		C-5	Narcotics (heroin, morphine, methadone, Oxycontin, etc)	X	
		C-6	Acid or alkali (lye)	X	
		C-7	Unknown status/ other codes not applicable	X	
		C-8	Poison control request for response	X	
		B-1	Overdose (w/o priority symptoms)	X	
	POISON CONTROL CONTACT	O-1	Poisoning w/o priority symptoms	X	X?
Card 24	Pregnancy/ Childbirth/ Miscarriage	D-1	Breech or cord	X	
		D-2	Head visible/out	X	
		D-3	Imminent delivery (≥6 months/24 weeks)	X	
		D-4	3rd trimester hemorrhage	X	
		D-5	High risk complications	X	
		D-6	Baby born (complications w/ mother)	X	
		D-7	Baby born (complications w/ baby)	X	
		D-8	Possible miscarriage with signs of life	X	
		D-9	Constant abdominal pain (≥ 22 weeks/5 months and no fetus, tissue or blood)		
		C-1	2 nd trimester hemorrhage/miscarriage/threatened miscarriage	X	
		C-2	1 st trimester serious hemorrhage	X	
		C-3	Abdominal pain/ cramping (<6months/24 weeks and no fetus, tissue, blood)	X	
		C-4	Abdominal/back pain or cramping (< 22 weeks/5 months and no fetus, tissue or blood)	X	
		B-1	Labor delivery not imminent greater 5 months/20 weeks		X
		B-2	Unknown status/other codes not applicable		X
		A-1	1 st trimester hemorrhage/Miscarriage/threatened miscarriage		X

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		A-2	Confirmed stillbirth situation (≥ 6 months/24 weeks and no complications)		X
		O-1	Waters broken (no contractions or presenting parts)		X
		O-2	1st TRIMESTER hemorrhage/MISCARRIAGE/THREATENED MISCARRIAGE with 1st party verification		X
Card 25	Psychiatric/ Abnormal Behavior/ Suicide Attempt	D-1	Arrest	X	
		D-2	Unconscious	X	
		D-3	Not alert	X	
		D-4	Dangerous hemorrhage	X	
		D-5	Near hanging, strangulation or suffocation (with difficulty breathing)	X	
		D-6	Jumped now	X	
		C-1	Altered LOC (history of Mental health conditions)	X	
		C-2	Altered LOC (no or unknown history of mental health conditions)	X	
		C-3	Altered LOC (ingestion of medications/substances)	X	
		C-4	Altered LOC (sudden change in behavior/personality)	X	
		B-1	Serious hemorrhage	X	
		B-2	Non-serious or minor hemorrhage	X	
		B-3	Threatening suicide	X	
		B-4	Jumper (threatening)	X	
		B-5	Near hanging, strangulations Or suffocation alert w/o difficulty breathing)	X	
		B-6	Unknown status/other codes not applicable	X	
	POLICE ONLY	A-1	Non-suicidal and alert	POLICE ONLY	POLICE ONLY
	POLICE ONLY	A-2	Suicidal (not threatening) and alert	POLICE ONLY	POLICE ONLY
		A-3	Suicidal ideation and alert (ingestion of medications/substances)		X
	POLICE ONLY	O-1	Non-suicidal and alert (history of mental health conditions)	POLICE ONLY	POLICE ONLY
	POLICE ONLY	O-2	Suicidal ideation and alert (history of mental health conditions)	POLICE ONLY	POLICE ONLY
		O-3	NON-SUICIDAL and alert (with 1st party verification and history of MENTAL HEALTH CONDITIONS)		X
		O-4	SUICIDE IDEATION and alert (with 1st party verification and history of MENTAL HEALTH CONDITIONS)		X

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Card 26	Sick Person (Specific Diagnosis)	D-1	Not Alert	X	
		C-1	Altered level of consciousness	X	
		C-2	Abnormal breathing	X	
		C-3	Sickle cell crisis/Thalassemia	X	
		C-4	Autonomic dysreflexia/hyperreflexia	X	
		C-5	Acute adrenal insufficiency/crisis or Addison's disease	X	
		B-1	Unknown status/other codes not applicable	X	
		A-1	No priority symptoms (complaint conditions 2-12 not identified)		X
		A-2	2-12 non-priority complaints		X
		O-1	1-28 non-priority symptoms		X
Card 27	Stab/ Gunshot/ Penetrating Trauma	D-1	Arrest	X	
		D-2	Unconscious	X	
		D-3	Not alert	X	
		D-4	Central wounds	X	
		D-5	Multiple wounds	X	
		D-6	Multiple victims	X	
		B-1	Non-recent (> 6 hours) single central wound	X	
		B-2	Known single peripheral wound	X	
		B-3	Serious hemorrhage	X	
		B-4	Unknown status/other codes not applicable	X	
		B-5	Obvious death unquestionable	X	
		A-1	Non-recent (> 6 hours) peripheral wounds (w/o priority symptoms)	X	
Card 28	Stroke (CVA)	C-1	Not alert	X	
		C-2	Abnormal breathing	X	
		C-3	Sudden speech problems	X	
		C-4	Sudden weakness or Numbness (one side)	X	
		C-5	Sudden paralysis or facial droop (one side)	X	
		C-6	Sudden loss of balance or coordination	X	
		C-7	Sudden vision problems	X	
		C-8	Sudden onset of severe headache	X	
		C-9	Stroke History	X	
		C-10	TIA (mini-stroke) history	X	
		C-11	Breathing normally $\geq$ 35	X	
		C-12	Unknown status/other codes not applicable	X	
		A-1	Breathing normally < 35	X	
Card 29	Traffic/ Transportation Incidents	D-1	Major incident (a-h)	X	

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		D-2	High mechanism (k-t)	X	
		D-3	High velocity impact	X	
		D-4	Hazmat	X	
		D-5	Pinned (trapped) victim	X	
		D-6	Arrest	X	
		D-7	Unconscious	X	
		D-8	Not alert with noisy breathing (abnormal)	X	
		D-9	Not alert with normal breathing	X	
		B-1	Injuries	X	
		B-2	Serious hemorrhage	X	
		B-3	Other hazards	X	
		B-4	Low Mechanism (1 st or 2 nd party caller)	X	
		B-5	Unknown status/other codes not applicable	X	
		B-6	Neurological symptoms mentioned (without priority symptoms)		
		A-1	1 st party caller w/ injury to not dangerous body part		X
		A-2	No injuries reported (unconfirmed or ≥5 persons involved)		X
	FIRE ONLY	O-1	No injuries (confirmed for all persons up to 4)	FIRE ONLY	FIRE ONLY
		suffix v	Multiple patients	FIRE ONLY	FIRE ONLY
		Y	Multiple patients and Additional response required	FIRE ONLY	FIRE ONLY
		G	Street car/Tram/Light rail	FIRE ONLY	FIRE ONLY
		H	Vehicle vs. building	FIRE ONLY	FIRE ONLY
		L	Auto vs. pedestrian	FIRE ONLY	FIRE ONLY
		s	Sinking vehicle/Vehicle in floodwater	FIRE ONLY	FIRE ONLY
		t	Train/Light rail vs. pedestrian	FIRE ONLY	FIRE ONLY
Card 30	Traumatic Injuries (Specific)	D-1	Arrest	X	
		D-2	Unconscious	X	
		D-3	Not alert	X	
		D-4	Chest/ neck/head injury(w/ difficulty breathing)	X	
		D-5	High Velocity impact/Mass injury	X	
		B-1	Possibly dangerous body part	X	
		B-2	Serious hemorrhage	X	
		B-4	Neurological symptoms mentioned (without priority symptoms)		
		A-1	Marked (*) Not dangerous body area with deformity	X	
		A-2	Not dangerous body area	X	
		A-3	Non-recent (≥ 6 hours) injuries (w/o priority symptoms)	X	
		O-1	NOT DANGEROUS DISTAL body area		X

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		O-2	NON-RECENT (≥ 6 hrs) injuries to DISTAL body area (without priority symptoms)		X
		O-3	Splinters (≤ 1 in/2.5cm)		X
Card 31	Unconscious/ Fainting (Near)	E-1	Ineffective breathing	X	
		D-1	Unconscious - agonal/ ineffective breathing	X	
		D-2	Unconscious - abnormal breathing	X	
		D-3	Unconscious - effective breathing	X	
		D-4	Not alert	X	
		D-5	Changing color	X	
		C-1	Alert w/ abnormal breathing	X	
		C-2	Fainting episode and alert ≥ 35 (w/ cardiac history)	X	
		C-3	Females 12-50 w/ abdominal pain	X	
		A-1	Fainting episode and alert ≥ 35 (w/o cardiac history)	X	
		A-2	Fainting episode and alert < 35 (w/ cardiac history)	X	
		A-3	Fainting episode and alert < 35 (w/o cardiac history)	X	
Card 32	Unknown Problem (Person Down)	D-1	Life status questionable	X	
		D-2	Medical Alarm/Medical condition with limited information		
		B-1	Standing, sitting, moving or talking	X	
		B-2	Medical alarm (alert) notifications (no patient information)	X	
		B-3	Unknown status/ other codes not applicable	X	
		B-4	Caller's language not understood (no interpreter in center)	X	
		B-5	Medical Alarm/Medical condition with limited information		
Card 33	Transfer/ Interfaculty/ Palliative Care	D-1	Suspected cardiac or respiratory arrest	X	
		D-2	Just resuscitated and/or defibrillated (external)	X	
		C-1	Not alert (acute change)	X	
		C-2	Abnormal breathing (acute onset)	X	
		C-3	Significant hemorrhage	X	
		C-4	Shock	X	
		C-5	Possible acute heart problems or MI (heart attack)	X	
		C-6	severe pain	X	
		C-7	Emergency response requested	X	
		A-1	Acuity I (no priority symptoms)		X