### FIRST AMENDMENT TO THE INTEGRATED PUBLIC SAFETY SYSTEMS CONTRACT BY AND BETWEEN CONFIRE AND CONTRACTOR

This Amendment (the "Amendment") amends the Integrated Public Safety Systems Contract entered into by and between TriTech Software Systems, a CentralSquare Technologies company ("TriTech" or "CONTRATCOR") and CONFIRE, a Joint Powers Authority formed under the laws of the State of California ("CONFIRE") with an Execution Date of March 27<sup>th</sup>, 2008 (the "Agreement").

The Execution Date of this Amendment is the latest date shown on the signature page of this Amendment.

WHEREAS, the Agreement remains in effect which provides in Article I (Terms and Conditions) Section 6 Services of CONTRACTOR that additional provides may be added to the Statement of Work by written Addendum (Amendment) to the Agreement by mutual agreement of the parties; and

WHEREAS, CONFIRE intends to purchase a dedicated full-time, remote CentralSquare Support CAD Administrator and TriTech intends to comply; and

WHEREAS, the pricing for the On-Site travel for the dedicated CAD Administrator is solely an estimate and based on 12 visits which is subject to change during the length of the support; and

WHEREAS, Q-105239 is attached to this Amendment as Exhibit "A". This Quote contains a description of all products and services sold pursuant to this Amendment. The Quote is hereby incorporated by reference as a term of this Amendment; and

WHEREAS, Services for the products purchased under this Amendment shall be governed by the Summary of Services document attached to this Amendment as Exhibit "A";

CONFIRE and TriTech, intending to be legally bound, agree as follows:

- 1. <u>Defined Terms.</u> Except as otherwise set forth herein, each defined term in the Agreement has the meaning ascribed to that term in the Agreement when the term is used in this Amendment.
- 2. <u>Amendment to and Modification of the Agreement</u>.

The Agreement is amended and modified as follows:

- 2.1 The following software product and/or services, which are more specifically defined in **Exhibit A** to this Amendment, have been added to the Agreement, Statement of Work:
  - 2.1.1 Dedicated Remote On Site Support Managed by Partners Annual Subscription Fee Cost: \$246,600.00
  - 2.1.2 Public Safety Travel and Living Expenses Estimate (Number of Visits: 12) Cost: \$13,400.00
  - 2.1.3 For total cost of \$260,000 to be paid to CONTRACTOR and invoiced annually with a net-30 due date.
- 2.2 The services identified above in Paragraph 2.1, will renew on an annual basis based on the start date of the dedicated full-time, remote CentralSquare Support CAD Administrator, unless the CONFIRE or CONTRACTOR provides written notice of its desire to discontinue the services ninety (90) days prior to the end of the current term. Such notice shall be provided electronically or written to:

CONFIRE Attn: Purchasing CONFIRE JPA 1743 W. Miro Way CONTRACTOR Attn: Contracts CentralSquare Technologies, LLC 1000 Business Center Drive Rialto, CA 92376-8630 purchasing@confire.org Lake Mary, FL 32746 randy.mccloskey@centralsquare.com

- 2.3 In accordance with the services and fees shown above in Paragraph 2.1, there will be a recurring annual cost that comes to a total of \$246,000.00. This recurring annual cost is subject to a 4% increase annually and does not include travel. Travel for subsequent years shall be determined on annual basis with mutual agreement between the parties.
- 3. <u>Integration Provision</u>. Except as expressly modified by this Amendment, the Agreement shall remain in full force and effect. As of the Execution Date, the Agreement, as further amended by this Amendment constitutes the entire understanding of the parties as regards the subject matter hereof and cannot be modified except by written agreement of the parties.

TriTech Software Systems	CONFIRE, CA
DocuSigned by:	
BY: Daniel K. Maier	BY:
PRINT NAME: R. Maier	PRINT NAME:
PRINT TITLE: CRO	PRINT TITLE:
DATE SIGNED:	DATE SIGNED:

# Exhibit A

(Attached)



Quote #: Q-105239 Primary Quoted Solution: PSJ Enterprise Quote expires on: October 12, 2022 Quote prepared for:

Blessing Ugbo Confire JPA 1743 W. Miro Way Rialto, CA 92376-8630 (909) 356-3841

Thank you for your interest in CentralSquare. CentralSquare provides software that powers over 8,000 communities. More about our products can be found at <u>www.centralsquare.com</u>.

### WHAT SOFTWARE IS INCLUDED?

PRODUCT NAME	QUANTITY	UNIT PRICE	TOTAL
1. Dedicated On Site Support - Managed By Partners Annual Subscription Fee	1	246,600.00	246,600.00
		Software Total	246,600.00 USD

## WHAT SERVICES ARE INCLUDED?

	Services Total	13,400.00 USD
1. Public Safety Travel & Living Expenses Estimate		13,400.00
DESCRIPTION		TOTAL



# QUOTE SUMMARY

Services Subtotal 13,400.00 USD Quote Subtotal 260,000.00 USD
Software Subtotal 246,600.00 USD

## WHAT ARE THE RECURRING FEES?

ТҮРЕ	AMOUNT
FIRST YEAR MAINTENANCE TOTAL	0.00
FIRST YEAR SUBSCRIPTION TOTAL	246,000.00

The amount totals for Maintenance and/or Subscription on this quote include only the first year of software use and maintenance. Renewal invoices will include this total plus any applicable uplift amount as outlined in the relevant purchase agreement.

This Quote is not intended to constitute a binding agreement. The terms herein shall only be effective once incorporated into a



definitive written agreement with CentralSquare Technologies (including its subsidiaries) containing other customary commercial terms and signed by authorized representatives of both parties.

### **BILLING INFORMATION**

Fees will be payable within 30 days of invoicing.

Please note that the Unit Price shown above has been rounded to the nearest two decimal places for display purposes only. The actual price may include as many as five decimal places. For example, an actual price of \$21.37656 will be shown as a Unit Price of \$21.38. The Total for this quote has been calculated using the actual prices for the product and/or service, rather than the Unit Price displayed above.

Prices shown do not include any taxes that may apply. Any such taxes are the responsibility of Customer. This is not an invoice.

For customers based in the United States or Canada, any applicable taxes will be determined based on the laws and regulations of the taxing authority(ies) governing the "Ship To" location provided by Customer on the Quote Form.

### PURCHASE ORDER INFORMATION

Is a Purchase Order (PO) required for the purchase or payment of the products on this Quote Form? (Customer to complete)

Yes[] No[]

Customer's purchase order terms will be governed by the parties' existing mutually executed agreement, or in the absence of such, are void and will have no legal effect.

PO Number:

Initials:

# EXHIBIT A

# **Summary of Services**

### Project: Confire, Q-105239

The parties mutually agree and acknowledge this Summary of Services is a high-level overview of the project requested, not a detailed requirements or design of solution.

### **Services Provided**

For the purposes of this contract, CentralSquare will provide a remote, dedicated resource to perform the job duties of a CAD Administrator.

The CST Resource (Professional Services Consultant) will be responsible for supporting a 24/7 public safety data center, network, and communications center. Major job functions include managing the CAD Enterprise and Tellus CAD-to-CAD system. These resources will be responsible for working with CentralSquare and Confire team members to maintain these systems. The Professional Services Consultant will work remotely but be dedicated for Confire JPA, CA for 12-months.

### Project Includes:

For purposes of this contract, the Professional Services Consultant is limited to 1890 work hours for the 12-month duration of this contract. The resource will be required to work business hours as directed by the Client and no more than 40hrs per work week without prior manager approval.

This contract includes up to (12) onsite trips. If additional trips are needed a change order will be processed.

CentralSquare holidays and vacation time will be observed by the Professional Services Consultant. A list of holidays can be provided if needed.

### Job Responsibilities:

- Manages and maintains core CAD Enterprise and Tellus CAD-to-CAD products and related databases to ensure highest performance and quality of data.
- Understands and supports the structure of CAD, CAD-to-CAD, mobile and interfaces from an architectural aspect.
- Supports the disaster recovery framework:
  - DR failover systems
  - SQL Replication
  - o CAD Down procedures
  - Cloud based recovery systems



- o Backup facilities strategies
- Assists in mobile networking solutions and planning for the MDC mobile network.
- Ensures best practices are applied for CST Systems security from a networking and engineering perspective (within the center and mobility solutions).
- Participates in meetings as needed.
- Participates in the established ticketing system.
- Participates in the training for customer staff and self.
- Attends technical training offered by CentralSquare to maintain a current knowledge of CentralSquare's applications.
- Ability to continue passing background check requirement for working on and connecting to public safety information systems.
- Adheres to and promotes CentralSquare core values, vision, ownership in action and honoring commitments.

#### **Skill Requirements**

- Bachelor's degree in Computer Science, Computer Engineering (or related field) or equivalent work experience.
- Technical skills with knowledge of commonly used technology, concepts, practices and procedures of windowsbased computer software and hardware.
- Understanding of relational databases with exposure to or experience with SQL servers and databases.
- Understanding of networking, TCP/IP protocol, and routing configuration.
- Experience creating or administering a large LAN/WAN environment.
- Understanding and experience managing a VM server environment.
- Must have knowledge of recent versions of Microsoft Windows, Server and SQL
- Experience managing Cloud based applications
- Experience in the public safety industry/EMS is helpful but not required.
- First rate-interpersonal skills, positive client service skills, problem solving skills and writing skills necessary.
- Ability to handle multiple tasks concurrently, prioritizing and accurately completing items in a timely manner while in a potential stressful environment.
- Be a self-starter and able to work independently as well as part of a team.
- Must possess demonstrated analytical an organizational skill and be able to resolve complex application problems.