



## Call Summary

CONFIRE/Comm Center

1743 W Miro Way

Rialto, CA 92376

County: San Bernardino

Year: 2023

From: 1/1/2023

To: 12/31/2023

Period Group: Month

Call Type: All

Abandoned Filters: Include Abandoned

**CONFIRE**

Date	911	911 Abdn	Total 911	911 Abdn Percentage	10-Digit Emergency Inbound	10-Digit Emergency Abdn	Total 10-Digit Emergency	Admin Outbound	Admin Inbound	Admin Inbound Abandoned	Total Admin	Total All Calls	Average Call Duration
Jan-22	17428	41	17469	0.23%	11753	374	12127	14651	4522	104	19277	48873	101.8
Feb-22	16539	64	16603	0.39%	11441	366	11807	14177	4174	128	18479	46889	103.4
Mar-23	17634	59	17693	0.33%	12769	502	13271	17310	4768	99	22177	53141	109.7
Apr-23	17536	85	17621	0.48%	11581	365	11946	15027	4848	69	19938	49505	113.5
May-23	17749	65	17814	0.36%	12048	383	12431	15682	4820	89	20591	50836	116.4
Jun-23	17504	75	17579	0.43%	11836	373	12209	15085	4837	73	19995	49783	111.3
Jul-23	20518	67	20585	0.33%	13603	394	13997	17769	5468	89	23326	57908	115.9
Aug-23	19649	55	19704	0.28%	13749	465	14214	17491	5554	114	23159	57077	118.3
Sep-23	17406	49	17455	0.28%	11679	401	12080	14441	5027	76	19544	49079	119.7
Oct-23	18248	47	18295	0.26%	12339	356	12695	15631	5283	96	21010	52000	116.9
Nov-23	18433	67	18500	0.36%	12269	440	12709	15199	5257	100	20556	51765	114.8
Dec-23	19278	55	19333	0.28%	11856	441	12297	14955	5193	102	20250	51880	118.6
<b>2023 Totals</b>	217922	729	218651	0.33%	146923	4860	151783	187423	59751	1133	248307	618741	113.5
<b>2022 Totals</b>	225856	2415	228271	1.06%	146469	9438	155907	175698	62776	1899	240373	624551	107.3