

**CONFIRE**

STAFF REPORT

DATE: August 26, 2025

FROM: Nathan Cooke, Interim Director

BY: Damian Parsons, Finance/Administrative Director
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TO: CONFIRE Administrative Committee

SUBJECT: Consultant Agreement – Emergency Technology Consulting

Recommendation

Approve a contract with Emergency Technology Consulting in the amount of \$5,000 for the completion of the vulnerability assessment effective August 27, 2025, to October 31, 2025.

Background Information

Following recent 9-1-1 trunk outages and high-voltage power disruptions, both outside of CONFIRE's direct control, caused significant impacts to the VESTA call-handling systems. These incidents reduced CONFIRE's ability to maintain uninterrupted 9-1-1 operations and exposed vulnerabilities in communications infrastructure.

In response, CONFIRE identified the need for a comprehensive vulnerability assessment of the systems supporting its 9-1-1 operations; including Call Handling Equipment (CPE), Land Mobile Radio (LMR), Computer Aided Dispatch (CAD), and critical power infrastructure at both the Rialto and Hesperia sites.

On May 12, 2025, CONFIRE entered into an agreement in the amount of \$24,960 with Emergency Technology Consulting (ETC) to provide the vulnerability assessment. On July 22, 2025, ETC staff presented the results of their vulnerability assessment and corresponding PACE plans to the Administrative Committee. As a result, staff is recommending a new agreement in the amount of \$5,000 to have ETC provide a strategic prioritization of the proposed PACE plans and the cost for implementation of each.

Fiscal Impact

The additional cost of \$5,000 is based on a project scope of (20) hours at a rate of \$250/hour. The total cost to complete the assessment is estimated at \$5,000. CONFIRE will attempt to absorb the cost of the deductible in the current year Fund 5008 Operations

budget via salary and benefit cost savings. However, this cost may be included in a future budget adjustment request if necessary.

Attachments

- 2025_08_Agreement – Emergency Technology Consulting