PSAP Answer Time

Report Date: 11/06/2026 06:30:50
Report Date From: 01/01/2026
Report Date To: 11/06/2026

CONFIRE JPA - San Bernardino County

1743 W Miro Way
Rialto, CA 92376
County: San Bernardino

Call Type: 911 Calls

Abandoned Filters: Include Abandoned

Year: 2026

Agency Affiliation: All

Agency Affiliation: Fire

PSAP Size: All

PSAP Size: Large

The Last 12 Months Answer Time Report is representative of the caller's answer time experience. Seizure-to-Answer Time is measured from the time of call seizure to the time of agent answer. Times shown include Setup, and may include Queue Seconds and/or Ring Seconds depending on PSAP configuration.

	PSAP						
	Total Calls	Percent Answered Within 10 Secs	Percent Answered Within 15 Secs	Percent Answered Within 20 Secs	Percent Answered Within 40 Secs	Percent Answered Within 60 Secs	Percent Answered Within 120 Secs
January	16,951	94.31%	96.87%	98.14%	99.61%	99.89%	99.99%
February	14,877	94.42%	96.81%	97.92%	99.42%	99.79%	99.99%
March	19,144	94.75%	96.98%	98.13%	99.51%	99.81%	99.98%
April	18,238	93.59%	96.05%	97.37%	99.12%	99.67%	99.97%
May	19,772	91.09%	94.22%	95.94%	98.87%	99.53%	99.98%
June	19,062	92.69%	95.45%	96.82%	99.28%	99.75%	99.99%
July	20,715	91.69%	94.53%	96.37%	98.86%	99.65%	99.98%
August	20,410	92.70%	95.58%	97.05%	99.03%	99.61%	99.93%
September	17,941	91.67%	94.59%	96.10%	98.61%	99.42%	99.95%
October	17,046	90.43%	93.51%	95.48%	98.57%	99.47%	99.96%
November	556	82.91%	86.69%	91.37%	96.40%	98.20%	99.10%
Total	**184,712**	**92.66%**	**95.40%**	**96.89%**	**99.07%**	**99.65%**	**99.97%**