



Call Summary

CONFIRE/Comm Center

1743 W Miro Way

Rialto, CA 92376

County: San Bernardino

Year: 2023

From: 1/1/2023

To: 8/31/2023

Period: Month

Group: All

Call Type: All

Abandoned Filters: Include Abandoned

CONFIRE

| Date | 911 | 911 Abdn | Total 911 | 911 Abdn Percentage | 10-Digit Emergency Inbound | 10-Digit Emergency Abdn | Total 10-Digit Emergency | Admin Outbound | Admin Inbound | Admin Inbound Abandoned | Total Admin | Total All Calls | Average Call Duration |
|--------------------|---------------|-------------|---------------|---------------------|----------------------------|-------------------------|--------------------------|----------------|---------------|-------------------------|---------------|-----------------|-----------------------|
| Jan-23 | 17428 | 41 | 17469 | 0.23% | 11753 | 374 | 12127 | 14651 | 4522 | 104 | 19277 | 48873 | 101.8 |
| Feb-23 | 16539 | 64 | 16603 | 0.39% | 11441 | 366 | 11807 | 14177 | 4174 | 128 | 18479 | 46889 | 103.4 |
| Mar-23 | 17634 | 59 | 17693 | 0.33% | 12769 | 502 | 13271 | 17310 | 4768 | 99 | 22177 | 53141 | 109.7 |
| Apr-23 | 17536 | 85 | 17621 | 0.48% | 11581 | 365 | 11946 | 15027 | 4848 | 69 | 19938 | 49505 | 113.5 |
| May-23 | 17749 | 65 | 17814 | 0.36% | 12048 | 383 | 12431 | 15682 | 4820 | 89 | 20591 | 50836 | 116.4 |
| Jun-23 | 17504 | 75 | 17579 | 0.43% | 11836 | 373 | 12209 | 15085 | 4837 | 73 | 19995 | 49783 | 111.3 |
| Jul-23 | 20518 | 67 | 20585 | 0.33% | 13603 | 394 | 13997 | 17769 | 5468 | 89 | 23326 | 57908 | 115.9 |
| Aug-23 | 19649 | 55 | 19704 | 0.28% | 13749 | 465 | 14214 | 17491 | 5554 | 114 | 23159 | 57077 | 118.3 |
| 2023 Totals | 144557 | 511 | 145068 | 0.35% | 98780 | 3222 | 102002 | 127197 | 38991 | 759 | 166947 | 414017 | 111.6 |
| 2022 Totals | 152095 | 2170 | 154265 | 1.41% | 98208 | 7553 | 105761 | 118389 | 42659 | 1423 | 162471 | 422497 | 110.6 |