



CONFIRE

STAFF REPORT

DATE: 5/24/2022

FROM: Mike Bell, Acting Director

TO: Administrative Committee

SUBJECT: Emergency Communications Nurse System- EMK Consulting Contract

RECOMMENDATION

Approve renewal contract with EMK Consultants to support the Emergency Communication Nurse System (ECNS).

BACKGROUND

CONFIRE, supported by San Bernardino County Council of Governments (SBCOG), facilitated the rapid implementation of the ECNS program during the heightened hospital surge resulting from CoVID-19. SBCOG had entered into an agreement with Mission Critical Partners (MCP) to evaluate utilizing EMD to enhance emergency medical services in the pre-hospital environment. Recommendations focused on ECNS as a priority. A majority of MCP time was utilized to support the implementation of the ECNS program. The contract between SB COG and MCP has concluded, and no additional extensions will be granted by SB COG.

Elaine Messerli-Kelly is widely considered a subject matter expert in ECNS and was instrumental in the implementation of an identical program in Reno, Nevada. EMK Consultants is owned and operated by Elaine. MCP utilized EMK to assist CONFIRE and her expertized will be instrumental for the continued success of ENCS at CONFIRE.

This agreement will allow EMK Consulting to support dispatch and nursing staff navigate low acuity patients to the most appropriate care level, reducing non-emergent transports. Assist with implementing the education and quality assurance required by the International Academy of Emergency Dispatch (IAED), commonly called ECN-Q. This agreement would further allow for the development of education regarding IAED ECNS and ECN-Q standards.

FISCAL IMPACT

There will be no fiscal impact. CONFIRE will use allocated ARPA funding.