



CONFIRE

STAFF REPORT

DATE: 4/5/2022

FROM: Art Andres, Director

TO: CONFIRE Board of Directors

SUBJECT: CALIFORNIA PUBLIC-SAFETY RADIO ASSOCIATION AWARD

CONFIRE Dispatchers and Call Takers work tirelessly each day, processing countless 9-1-1 emergency calls for service. Emergency Medical Dispatch (EMD) is a valuable tool allowing staff to rapidly assess the circumstances of the situation and often give lifesaving pre-arrival instructions. The pre-hospital care system is comprised of a team of dedicated individuals working together to affect a positive outcome and we believe care begins with the call.

CONFIRE Dispatchers and Call Takers make a difference every day. Occasionally the impact dispatchers using EMD is felt immediately. On May 5th, 2021 Dispatcher Kiana White received a 9-1-1 call for a one (1) year old female choking in San Bernardino. One minute later the baby was reported no longer breathing. Kiana gave pre-arrival CPR instructions until the crew could arrive on scene. ME 229 was able to continue treating the child and later reported the baby girl was breathing on her own, expected to make a full recovery.

The California Public-Safety Radio Association (CPRA) and its parent organization, Association of Public-Safety Communications Officials (APCO) solicits nominations from over 250 local Police, Fire and EMS agencies for exceptional performance. We are proud to announce that Kiana White has been selected as this year's winner in the Outstanding Performance by an Individual Fire category.