



Call Summary

CONFIRE/Comm Center

1743 W Miro Way

Rialto, CA 92376 County:
San

Year: 2022

From: 1/1/2022

To: 1/31/2022

Period: Month

Group:

Call Type: All

Abandoned: Include Abandoned

Filters:

| Date | 911 | 911 Abdn | Total 911 | 911 Abdn Percentage | 10-Digit Emergency Inbound | 10-Digit Emergency Abdn | Total 10-Digit Emergency | Admin Outbound | Admin Inbound | Admin Inbound Abandoned | Total Admin | Total All Calls | Average Call Duration |
|--------------------|-------|----------|-----------|---------------------|----------------------------|-------------------------|--------------------------|----------------|---------------|-------------------------|-------------|-----------------|-----------------------|
| Jan-22 | 22276 | 1476 | 23752 | 6.21% | 13048 | 709 | 13757 | 17186 | 5902 | 391 | 23479 | 60988 | 104.8 |
| 2022 Totals | 22276 | 1476 | 23752 | 6.21% | 13048 | 709 | 13757 | 17186 | 5902 | 391 | 23479 | 60988 | 104.8 |
| 2021 Totals | 19569 | 65 | 19634 | 0.33% | 14978 | 989 | 15967 | 20246 | 9203 | 2303 | 31752 | 67353 | 100 |