



## Call Summary

CONFIRE/Comm Center

1743 W Miro Way

Rialto, CA 92376

County: San  
Bernardino

Year: 2025

From: 1/1/2025

To: 9/30/2025

Period: Month

Group:  
Call Type: All

Abandoned: Include Abandoned  
Filters:

**CONFIRE**

| Date               | 911    | 911 Abdn | Total 911 | 911 Abdn Percentage | 10-Digit<br>Emergency<br>Inbound | 10-Digit<br>Emergency<br>Abdn | Total 10-<br>Digit<br>Emergency | Admin<br>Outbound | Admin<br>Inbound | Admin<br>Inbound<br>Abandoned | Total<br>Admin | Total All<br>Calls | Average Call<br>Duration |
|--------------------|--------|----------|-----------|---------------------|----------------------------------|-------------------------------|---------------------------------|-------------------|------------------|-------------------------------|----------------|--------------------|--------------------------|
| Jan-25             | 22264  | 78       | 22342     | 0.35%               | 12590                            | 412                           | 13002                           | 15762             | 4942             | 149                           | 20853          | 56197              | 128.9                    |
| Feb-25             | 14711  | 61       | 14772     | 0.41%               | 9400                             | 269                           | 9669                            | 11718             | 3810             | 89                            | 15617          | 40058              | 124.2                    |
| Mar-25             | 16161  | 262      | 16423     | 1.60%               | 14489                            | 3176                          | 17665                           | 14220             | 4188             | 89                            | 18497          | 52585              | 126.9                    |
| Apr-25             | 12272  | 2711     | 14983     | 18.09%              | 15995                            | 337                           | 16332                           | 14700             | 4205             | 146                           | 19051          | 50366              | 116.6                    |
| May-25             | 12442  | 193      | 12635     | 1.53%               | 19436                            | 428                           | 19864                           | 16886             | 3933             | 57                            | 20876          | 53375              | 121.3                    |
| Jun-25             | 14405  | 126      | 14531     | 0.87%               | 16844                            | 433                           | 17277                           | 15653             | 3545             | 57                            | 19255          | 51063              | 122.5                    |
| Jul-25             | 13391  | 199      | 13590     | 1.46%               | 18230                            | 484                           | 18714                           | 16758             | 4742             | 331                           | 21831          | 54135              | 122.3                    |
| Aug-25             | 19294  | 101      | 19395     | 0.52%               | 14556                            | 412                           | 14968                           | 16857             | 4210             | 64                            | 21131          | 55494              | 119.2                    |
| Sep-25             | 17679  | 60       | 17739     | 0.34%               | 12375                            | 495                           | 12870                           | 15156             | 3881             | 47                            | 19085          | 49694              | 120.6                    |
| <b>2025 Totals</b> | 145068 | 3793     | 148861    | 2.55%               | 135348                           | 6499                          | 141847                          | 139538            | 38059            | 1046                          | 178644         | 469352             | 122.5                    |
| <b>2024 Totals</b> | 170935 | 507      | 171442    | 0.30%               | 109777                           | 4715                          | 114492                          | 141389            | 52434            | 1670                          | 195493         | 481427             | 122.5                    |