CONFIRE

STAFF REPORT

DATE: May 28, 2024

FROM: Nathan Cooke, Interim Director
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TO: CONFIRE Administrative Committee

SUBJECT: Sole Source Justification Request for CAD to CAD Project

Recommendation

Approve the sole source justification request for a contract with Peraton, Inc. in the amount of $116,499 to develop a CAD-to-CAD interface to enable CAL FIRE agencies to effectively integrate onto the Inland Empire Public Safety Operations Platform (IE PSOP).

Background Information

CONFIRE acts as the System Administrator and grant administrator for the Inland Empire Public Safety Operations Platform (CAD-to-CAD system). The CAL FIRE units in Riverside and San Bernardino Counties are participating agencies in the program, Riverside County Fire (RRU) is live on the platform, San Bernardino (BDU) is the process of coming onto the platform. A technical aspect of the system is the requirement for third-party Computer-Aided Dispatch CAD vendors to develop an operational interface to adapt their CAD into the IE PSOP Central Square Hub. Initially that cost has been born by the agencies requiring this from their CAD vendor.

CAL FIRE"s CAD vendor is Peraton, Inc. Peraton had built an interface at CAL FIRE's expense which has enabled the agency to integrate onto the platform. However, issues developed that have rendered this interface unstable, requiring Peraton to utilize various cumbersome work arounds to lessen the impact of this instability. After several attempts to remedy the matter, it has been decided the best path forward is to redevelop the interface using a different approach. This will benefit all participating agencies on this platform that interact with CAL FIRE units. Analysis of the issue has determined the instability is the result of an interface option Central Square offers that does not work effectively with how the CAL FIRE statewide CAD system is operated. This anomaly is

not the fault of any of the participating vendors or their technical teams. It was an unforeseen issue that only became apparent after CAL FIRE went live on the system.

The process of redeveloping the interface using current technical information and the combined experience of the vendors will result in a much more stable and effective connection for the system and thus bring long-term stability to the platforms users.

The project falls within the parameters of current UASI grants secured by CONFIRE for this project and will be submitted for reimbursement accordingly.

The sole source request is necessary due to the proprietary nature of the effort in that, the only vendor that can work on this solution for Peraton CAD is Peraton itself. The effort by Central Square has been covered in the original cost of the project.

Fiscal Impact

The initial expense of this project will be funded out of CONFIRE Operating Reserves (Fund 5010) and reimbursed by UASI grant funds. Thus there will be no long-term fiscal impact to CONFIRE.