



CONFIRE

STAFF REPORT

DATE: July 17, 2024

FROM: Damian Parsons
Finance/Admin Director

TO: Administrative Committee

SUBJECT: Tablet Command

Recommendation

1. Authorize staff to add the necessary Tablet Command licenses to the CONFIRE account for Priority Ambulance.
2. Direct staff to issue invoices to Priority to recover costs related to the additional licenses.

Background Information

On October 1, 2018, CONFIRE entered into a service agreement with Tablet Command as an incident management and response solution. CONFIRE is the primary account holder for most of our operating area to leverage better pricing for our member agencies. The costs are charged back via invoices to the member agencies.

On December 5, 2023, the Board of Supervisors awarded CONFIRE EMS and Mobile Health the contract for ground ambulance services for eleven exclusive operating areas in the county, known as the comprehensive service area. CONFIRE EMS is scheduled to start ground ambulance transportation services on October 1, 2024.

Priority Ambulance was chosen by CONFIRE as the sole subcontractor for ambulance services as authorized by County contract 23-1282. Priority will implement Tablet Command on all ambulances to ensure seamless communication and dispatching services to the operating area. To leverage better pricing for our partner and meet the goal of providing premier EMS services, staff recommends adding the necessary Tablet Command licenses for Priority ambulances. All costs will be recovered through direct invoicing to Priority Ambulance.

Fiscal Impact

The fiscal impact of this recommendation is a net-zero cost to the EMS Fund (5020).