CALIFORNIA GOVERNOR'S OFFICE OF EMERGENCY SERVICES

Request for Milestone Extension

Homeland Security Grant Program FY: 2020   Grant Number: 2020-0095 FIPS# 065-62000

MILESTONE EXTENSION REQUEST

Submitted by:_CONFIRE JPA　　　　　**Date: July 25, 2023**

Project: ____

Project Title: IE PSOP CAD to CAD Implementation

Total Amount Allocated: $350,000

Amount Expended:___$48,702.47

Original Milestone Deadline: May 1, 2023

Requested Milestone Extension Deadline: January 21, 2024

1) **Describe the details of the project:**
   Build out of a regional multi-discipline public safety communications inter-connected dispatch capability. The Inland Empire Public Safety Operations Platform has been operations since May 2021. It has expanded to four agencies between two counties with other agencies in the process of integrating. The program continues to recruit additional agencies to participate.

   The technology enables emergency communication scenters to interact through their computer-aided dispatch (CAD) software for information and resource sharing. This reduces the work load of dispatchers by eliminating phone calls and helps improve situational awareness and mutual aid response times.

2) **What is the current status of the project?**
   This is an ongoing project that requires a significant amount of upfront work to onboard and configure participating agencies. Currently four agencies are live, five additional agencies are in various stages of integration. Other agencies have expressed interest and are considering participation.

3) **Please provide a timeline as to how you will meet the new requested milestone date:**
   We are hoping to initiate the onboarding process with additional agencies in this timeframe, interested agencies include Hemet Fire, San Bernardino County Sheriff, Corona Police Department, Barstow Police, Mercy Air and Southwest Gas Company. Any funds expended in this timeline would provide the initial licensing and configuration for the program.

4) **How have you analyzed your errors in the initial timeline? What are the reasons why the project is late?**
These projects have long lead times to get set up to 18 months. Unfortunately, delays have been common due to agency technical challenges or shifting priorities.

5) **How have you improved your planning and project management process to avoid future delays if this request is granted? What plans and documentation do you have in place to guarantee the requested deadline will be met?**
Improved project management by the vendor, they have had staffing challenges. Better coordination between vendor and prospective agencies. Keeping agencies focused on the effort through regular meetings once a project has been initiated.

6)List and describe all equipment with costs and AEL #s:

Equipment & Description	Cost	AEL number
Professional Services: System deployment CAD Interface development		04AP-01-CADS

7) Board Approval: Staff Report for Board, or date it will be approved by board?

Please attach an EOC, RTTAC/JRIC, Aviation, or Watercraft Request form if applicable.