



## Summary

**CONFIRE/Comm Center**

1743 W Miro Way

Rialto, CA County: San  
92376 San

Year: 2021

**From:** 1/1/2021  
**To:** 10/31/2021  
**Period:** Month  
**Group:**  
**Call Type:** All  
**Abandoned Filters:** Include Abandoned

Date	911	911 Abdn	Total 911	911 Abdn Percentage	10-Digit Emergency Inbound	10-Digit Emergency Abdn	Total 10-Digit Emergency	Admin Outbound	Admin Inbound	Admin Inbound Abandoned	Total Admin	Total All Calls	Average Call Duration
Jan-21	19569	65	19634	0.33%	14978	989	15967	20246	9203	2303	31752	67353	100
Feb-21	15820	65	15345	0.42%	13030	938	13968	16156	8140	1809	26105	55418	98.5
Mar-21	16681	140	16821	0.83%	14960	1119	16079	17013	11824	2652	30949	63849	117.7
Apr-21	17849	256	18105	1.41%	15340	1384	16724	17531	10412	2169	30112	64941	95.8
May-21	18145	89	18234	0.49%	15610	1157	16767	19789	10260	2130	32179	67180	96.3
Jun-21	18607	85	18692	0.45%	14939	1398	16337	19490	9404	2224	31118	66147	98.3
Jul-21	20322	108	20430	0.53%	16337	1422	17759	20744	9970	2947	33661	71850	96.7
Aug-21	20051	105	20156	0.52%	14270	1078	15348	19463	10345	1626	31434	66938	102.7
Sep-21	18267	68	18335	0.37%	12939	830	13769	17704	10503	425	28632	60736	103.3
Oct-21	17606	46	17652	0.26%	13564	821	14385	17995	9123	884	28002	60039	102.1
<b>2021 Totals</b>	<b>182377</b>	<b>1027</b>	<b>183404</b>	<b>0.56%</b>	<b>145967</b>	<b>11136</b>	<b>157103</b>	<b>186131</b>	<b>98644</b>	<b>19169</b>	<b>303944</b>	<b>644451</b>	<b>101.1</b>
<b>2020 Totals</b>	<b>171781</b>	<b>769</b>	<b>172550</b>	<b>0.45%</b>	<b>125949</b>	<b>5642</b>	<b>131591</b>	<b>172470</b>	<b>122481</b>	<b>2814</b>	<b>297766</b>	<b>601907</b>	<b>101.5</b>