



Call Summary

CONFIRE/Comm Center

1743 W Miro Way
Rialto, CA 92376

County: San Bernardino

Year: 2023

From: 1/1/2023

To: 7/31/2023

Period: Month

Call Type: All

Abandoned Filters: Include Abandoned

CONFIRE

Date	911	911 Abdn	Total 911	911 Abdn Percentage	10-Digit Emergency Inbound	10-Digit Emergency Abdn	Total 10-Digit Emergency	Admin Outbound	Admin Inbound	Admin Inbound Abandoned	Total Admin	Total All Calls	Average Call Duration
Jan-22	17428	41	17469	0.23%	11753	374	12127	14651	4522	104	19277	48873	101.8
Feb-22	16539	64	16603	0.39%	11441	366	11807	14177	4174	128	18479	46889	103.4
Mar-23	17634	59	17693	0.33%	12769	502	13271	17310	4768	99	22177	53141	109.7
Apr-23	17536	85	17621	0.48%	11581	365	11946	15027	4848	69	19938	49505	113.5
May-23	17749	65	17814	0.36%	12048	383	12431	15682	4820	89	20591	50836	116.4
Jun-23	17504	75	17579	0.43%	11836	373	12209	15085	4837	73	19995	49783	111.3
Jul-23	20518	67	20585	0.33%	13603	394	13997	17769	5468	89	23326	57908	115.9
2023 Totals	124908	456	125364	0.36%	85031	2757	87788	109706	33437	645	143788	356940	110.5
2022 Totals	132605	2125	134730	1.58%	85655	6925	92580	103612	37107	1284	142003	369313	110.3