



CONFIRE

PSAP Answer Time

CONFIRE/Comm Center

1743 W Miro Way

Rialto, CA 92376

County: San Bernardino

Month - Year: 1/1/2025- 3/31/2025

Agency Fire

Affiliation

From: 1/1/2025

To: 3/31/2025

Period Group: Month

Time Group: 60 Minute

Time Block: 00:00 - 23:59

Call Type: 911 Calls

Call Hour	0 - 10	11-15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
January 2025 Total	20,144	810	435	595	164	84	10	22,342
% answer time ≤ 10 seconds	90.16%	3.63%	1.95%	3.11%	0.73%	0.38%	0.04%	100.00%
% answer time ≤ 15 seconds	93.79%							
% answer time ≤ 40 seconds	98.85%							
February 2025 Total	16,326	384	167	262	65	18	1	17,223
% answer time ≤ 10 seconds	94.79%	2.23%	0.97%	1.52%	0.38%	0.10%	0.01%	100.00%
% answer time ≤ 15 seconds	97.02%							
% answer time ≤ 40 seconds	99.51%							
March 2025 Total	15,783	314	118	168	33	7	0	16,423
% answer time ≤ 10 seconds	96.10%	1.91%	0.72%	1.02%	0.20%	0.04%	0.00%	100.00%
% answer time ≤ 15 seconds	98.01%							
% answer time ≤ 40 seconds	99.76%							
Year to Date 2025 Total	52,253	1,508	720	1,125	262	109	11	55,988
% answer time ≤ 10 seconds	93.33%	2.69%	1.29%	2.01%	0.47%	0.19%	0.02%	100.00%
% answer time ≤ 15 seconds	96.02%							
% answer time ≤ 40 seconds	99.32%							
Year to Date 2024 Total	49,448	1,156	529	818	202	90	5	52,248
% answer time ≤ 10 seconds	94.64%	2.21%	1.01%	1.57%	0.39%	0.17%	0.01%	100.00%
% answer time ≤ 15 seconds	96.85%							
% answer time ≤ 40 seconds	99.43%							