



Call Summary

CONFIRE/Comm Center

1743 W Miro Way

Rialto, CA 92376

County: San Bernardino

Year: 2023

From: 1/1/2023
 To: 10/31/2023
 Period: Month
 Group:
 Call Type: All
 Abandoned: Include Abandoned
 Filters:

CONFIRE

Date	911	911 Abdn	Total 911	911 Abdn Percentage	10-Digit Emergency Inbound	10-Digit Emergency Abdn	Total 10-Digit Emergency	Admin Outbound	Admin Inbound	Admin Inbound Abandoned	Total Admin	Total All Calls	Average Call Duration
Jan-22	17428	41	17469	0.23%	11753	374	12127	14651	4522	104	19277	48873	101.8
Feb-22	16539	64	16603	0.39%	11441	366	11807	14177	4174	128	18479	46889	103.4
Mar-23	17634	59	17693	0.33%	12769	502	13271	17310	4768	99	22177	53141	109.7
Apr-23	17536	85	17621	0.48%	11581	365	11946	15027	4848	69	19938	49505	113.5
May-23	17749	65	17814	0.36%	12048	383	12431	15682	4820	89	20591	50836	116.4
Jun-23	17504	75	17579	0.43%	11836	373	12209	15085	4837	73	19995	49783	111.3
Jul-23	20518	67	20585	0.33%	13603	394	13997	17769	5468	89	23326	57908	115.9
Aug-23	19649	55	19704	0.28%	13749	465	14214	17491	5554	114	23159	57077	118.3
Sep-23	17406	49	17455	0.28%	11679	401	12080	14441	5027	76	19544	49079	119.7
Oct-23	18248	47	18295	0.26%	12339	356	12695	15631	5283	96	21010	52000	116.9
2023 Totals	180211	607	180818	0.34%	122798	3979	126777	157269	49301	931	207501	515096	112.9
2022 Totals	188233	2308	190541	1.21%	122548	8520	131068	147422	52980	1658	202060	523669	109