



Call Summary

CONFIRE/Comm Center

1743 W Miro Way
Rialto, CA 92376

County: San Bernardino

Year: 2022

From: 1/1/2022
To: 10/31/2022
Period: Month
Group:
Call Type: All
Abandoned: Include Abandoned
Filters:

Date	911	911 Abdn	Total 911	911 Abdn Percentage	10-Digit Emergency Inbound	10-Digit Emergency Abdn	Total 10-Digit Emergency	Admin Outbound	Admin Inbound	Admin Inbound Abandoned	Total Admin	Total All Calls	Average Call Duration
Jan-22	22276	1476	23752	6.21%	13048	709	13757	17186	5902	391	23479	60988	104.8
Feb-22	16543	155	16698	0.93%	11468	542	12010	14154	4729	189	19072	47780	110.7
Mar-22	18025	211	18236	1.16%	12092	1568	13660	13907	5199	142	19248	51144	108.7
Apr-22	17106	61	17167	0.36%	11494	760	12254	13521	5053	138	18712	48133	114
May-22	19109	83	19192	0.43%	12288	590	12878	14520	5286	136	19942	52012	113.8
Jun-22	19902	59	19961	0.30%	12834	886	13720	15245	5537	164	20946	54627	110
Jul-22	19578	65	19643	0.33%	12431	1870	14301	15072	5401	124	20597	54541	111.2
Aug-22	19490	45	19535	0.23%	12553	628	13181	14777	5552	139	20468	53184	112.6
Sep-22	18203	61	18264	0.33%	12516	561	13077	14799	5385	128	20312	51653	109.9
Oct-22	17935	77	18012	0.43%	11824	406	12230	14234	4936	107	19277	49519	94.7
2022 Totals	188232	2307	190539	1.21%	122548	8520	131068	147415	52980	1658	202053	523660	109
2021 Totals	182377	1027	183404	0.56%	145967	11136	157103	186131	98644	19169	303944	644451	101.1