



Summary

CONFIRE/Comm
Center

1743 W Miro Way

Rialto, CA County: San
92376 Bernardino

Y 2021

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From: 1/1/2021

To: 12/31/2021

Period: Month

Group: All

Call Type: Include Abandoned

Abandoned Filters:

Filters:

Date	911	911 Abdn	Total 911	911 Abdn Percentage	10-Digit Emergency Inbound	10-Digit Emergency y Abdn	Total 10-Digit Emergency	Admin Outbound	Admin Inbound	Admin Inbound Abandoned	Total Admin	Total All Calls	Average Call Duration
Jan-21	19569	65	19634	0.33%	14978	989	15967	20246	9203	2303	31752	67353	100
Feb-21	15820	65	15345	0.42%	13030	938	13968	16156	8140	1809	26105	55418	98.5
Mar-21	16681	140	16821	0.83%	14960	1119	16079	17013	11824	2652	30949	63849	117.7
Apr-21	17849	256	18105	1.41%	15340	1384	16724	17531	10412	2169	30112	64941	95.8
May-21	18145	89	18234	0.49%	15610	1157	16767	19789	10260	2130	32179	67180	96.3
Jun-21	18607	85	18692	0.45%	14939	1398	16337	19490	9404	2224	31118	66147	98.3
Jul-21	20322	108	20430	0.53%	16337	1422	17759	20744	9970	2947	33661	71850	96.7
Aug-21	20051	105	20156	0.52%	14270	1078	15348	19463	10345	1626	31434	66938	102.7
Sep-21	18267	68	18335	0.37%	12939	830	13769	17704	10503	425	28632	60736	103.3
Oct-21	17606	46	17652	0.26%	13564	821	14385	17995	9123	884	28002	60039	102.1
Nov-21	18143	64	18207	0.35%	12690	735	13425	18226	9033	884	28143	59775	99.2
Dec-21	18937	7860	26797	29.33%	13247	592	13839	17251	6650	351	24252	64888	100
2021 Totals	219457	8951	228408	3.92%	171904	12463	184367	221608	114327	20404	356339	769114	100.8
2020 Totals	210635	921	211556	0.44%	156032	7843	163875	210147	140893	9142	360184	735615	100.3