



# PSAP Answer Time

CONFIRE/Comm Center

1743 W Miro Way

Rialto, CA 92376

County: San Bernardino

Month - Year: 1/1/2022 - 2/28/2022

Agency: Fire  
Affiliation:

From: 1/1/2022

To: 2/28/2022

Period Group: Month

Time Group: 60 Minute

Time Block: 00:00 - 23:59

Call Type: 911 Calls

Call Hour	Answer Times In Seconds							Total
	0 - 10	11-15	16 - 20	21 - 40	41 - 60	61 - 120	120+	
January 2022 Total	19,978	969	661	1,257	509	335	43	23,752
% answer time ≤ 10 seconds	84.11%	4.08%	2.78%	5.29%	2.14%	1.41%	0.18%	100.00%
% answer time ≤ 15 seconds	88.19%							
% answer time ≤ 40 seconds	96.27%							
February 2022 Total	14,286	596	460	829	281	210	36	16,698
% answer time ≤ 10 seconds	85.56%	3.57%	2.75%	4.96%	1.68%	1.26%	0.22%	100.00%
% answer time ≤ 15 seconds	89.12%							
% answer time ≤ 40 seconds	96.84%							
Year to Date 2022 Total	34,264	1,565	1,121	2,086	790	545	79	40,450
% answer time ≤ 10 seconds	84.71%	3.87%	2.77%	5.16%	1.95%	1.35%	0.20%	100.00%
% answer time ≤ 15 seconds	88.58%							
% answer time ≤ 40 seconds	96.50%							
Year to Date 2021 Total	30,673	1,741	911	1,087	375	184	8	34,979
% answer time ≤ 10 seconds	87.69%	4.98%	2.60%	3.11%	1.07%	0.53%	0.02%	100.00%
% answer time ≤ 15 seconds	92.67%							
% answer time ≤ 40 seconds	98.38%							