

Call Summary (Classic)

CONFIRE JPA - San Bernardino County

1743 W Miro Way

Rialto, CA 92376

County: San Bernardino

Year: 2023
 Agency Affiliation: Fire
 PSAP Size: Large

Report Date: 10/12/2023
 13:45:18
 Report Date From: 01/01/2023
 Report Date To: 09/30/2023
 Period Group: Month
 Days Of Week: All
 Call Type: All
 Abandoned Filters: Include
 Abandoned
 NSI Filters: NSI Included in
 911 Totals
 Agency Affiliation: All
 PSAP Size: All

Date	911	911 Abdn	Total 911	911 Abdn Percentage	10-Digit Emergency Inbound	10-Digit Emergency Abdn	Total 10-Digit Emergency	Admin Outbound	Admin Inbound	Admin Inbound Abandoned	Total Admin	Total All Calls	Average Call Duration
January 2023	17,428	41	17,469	0.23%	11,753	374	12,127	14,651	4,522	104	19,277	48,873	101.8
February 2023	16,539	64	16,603	0.39%	11,441	366	11,807	14,182	4,174	128	18,484	46,894	103.3
March 2023	17,634	59	17,693	0.33%	12,769	502	13,271	17,310	4,768	99	22,177	53,141	109.7
April 2023	17,536	85	17,621	0.48%	11,581	365	11,946	15,027	4,848	63	19,938	49,505	113.5
May 2023	17,749	65	17,814	0.36%	12,048	383	12,431	15,682	4,820	89	20,591	50,836	116.4
June 2023	17,504	75	17,579	0.43%	11,836	373	12,209	15,085	4,837	73	19,995	49,783	111.3
July 2023	20,518	67	20,585	0.33%	13,603	394	13,997	17,769	5,468	89	23,326	57,908	115.9
August 2023	19,649	55	19,704	0.28%	13,749	465	14,214	17,491	5,554	114	23,159	57,077	118.3
September 2023	17,406	49	17,455	0.28%	11,679	401	12,080	14,441	5,027	76	19,544	49,079	119.7
PSAP Totals	161,963	560	162,523	0.34%	110,459	3,623	114,082	141,638	44,018	835	186,491	463,096	112.4