Columbus Consolidated Government Council Meeting Agenda Item

TO:	Mayor and Councilors
AGENDA SUBJECT:	Software as a Service (SAAS) Renewal Agreement for Tyler Odyssey Court Management System
INITIATED BY:	Finance Department

It is requested that Council approve the execution of a Software as a Service (SaaS) renewal agreement for the Tyler Odyssey Court Management System with Tyler Technologies (Plano, TX). The initial term of the renewal agreement will cover a 3 year period beginning October 1, 2025, through September 30, 2028. Upon expiration of the initial term, the agreement may be renewed by mutual written consent of both parties for two additional one (1) year periods. The annual software fees for the initial term are as follows:

Annual Software Fees	Year 1	Year 2	Year 3
	(10/1/25 – 9/30/26)	(10/1/26 – 9/30/27)	(10/1/27 – 9/30/28)
Annual Enterprise Justice SaaS Fees	\$666,174	\$699,483	\$734,457
Annual Notifications SaaS Fees	\$25,000	\$25,000	\$25,000
Annual Enterprise Jury Manager SaaS Fees	\$45,783	\$48,072	\$50,476
Jury Migration Discount	-\$14,683	-\$7,342	\$0
Total Annual SaaS Fees	\$722,274	*Approximate Fee	*Approximate Fee
	Φ0.007	\$765,213	\$809,933
Enterprise Jury Summons Transaction Fees (per summons excluding postage)	\$0.90/pcs	\$0.95/pcs	\$1.00/pcs

It is also requested that Council approve one-time professional service fees for the implementation of two new modules, Enterprise Jury Manager and Justice Insights (Court Analytics) in the amount of \$72,835.00. Additionally, it is requested that payments for future renewals, beyond the initial 3-year renewal term, be approved and budgeted in the appropriate fiscal years.

Per Resolution #344-18, Council approved the original purchase agreement for the Tyler Odyssey Court Management System from Tyler Technologies. The vendor is the developer of

the software and consequently is deemed the only known source for the software renewal in accordance with the Procurement Ordinance, Article 3-114.

Odyssey is a web-based computer system that provides a unified, fully integrated justice software solution without sacrificing functional requirements. The primary goals of implementing a centralized court management system are to:

- Improve overall case processing within our judicial system.
- Increase the efficiency of information delivery to all offices that service our court system.
- Increase operational efficiency and effectiveness through automating certain activities and streamlining other operations.
- Improve data quality, integrity, and analysis within our judicial system.
- Maintain and improve data sharing between various governmental and public entities.

Implementation and all SaaS renewal fees, initial and subsequent, will be charged to: LOST/Public Safety Fund – Miscellaneous – Non/Categorical – Software Lease; 0102 – 590 – 3000 – NCAT – 6541 and Enterprise Jury Summons transaction fees will be charged to: General Fund – Jury Manager – Contractual Services; 0101-500-2140-6319. Funding for subsequent renewals of this agreement will be budgeted in each appropriate fiscal year.

A RESOLUTION

NO.	
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A RESOLUTION AUTHORIZING THE EXECUTION OF A SOFTWARE AS A SERVICE (SAAS) RENEWAL AGREEMENT FOR THE TYLER ODYSSEY COURT MANAGEMENT SYSTEM WITH TYLER TECHNOLOGIES (PLANO, TX). THE INITIAL TERM OF THE RENEWAL AGREEMENT WILL COVER A 3 YEAR PERIOD BEGINNING OCTOBER 1, 2025, THROUGH SEPTEMBER 30, 2028. UPON EXPIRATION OF THE INITIAL TERM, THE AGREEMENT MAY BE RENEWED BY MUTUAL WRITTEN CONSENT OF BOTH PARTIES FOR TWO ADDITIONAL ONE (1) YEAR PERIODS. THE ANNUAL SOFTWARE FEES FOR THE INITIAL TERM ARE AS FOLLOWS:

ANNUAL SOFTWARE FEES	YEAR 1	YEAR 2	YEAR 3
	(10/1/25 – 9/30/26)	(10/1/26 – 9/30/27)	(10/1/27 – 9/30/28)
ANNUAL ENTERPRISE JUSTICE SAAS FEES	\$666,174	\$699,483	\$734,457
ANNUAL NOTIFICATIONS SAAS FEES	\$25,000	\$25,000	\$25,000
ANNUAL ENTERPRISE JURY SAAS FEES	\$45,783	\$48,072	\$50,476
JURY MIGRATION DISCOUNT	-\$14,683	-\$7,342	\$0
TOTAL ANNUAL SAAS FEES	\$722,274	*APPROXIMATE FEE	*APPROXIMATE FEE
		\$765,213	\$809,933
ENTERPRISE JURY SUMMONS TRANSACTION FEES (PER SUMMONS EXCLUDING POSTAGE)	\$0.90/pcs	\$0.95/pcs	\$1.00/pcs

IT IS ALSO REQUESTED THAT COUNCIL APPROVE ONE-TIME PROFESSIONAL SERVICE FEES FOR THE IMPLEMENTATION OF TWO NEW MODULES, ENTERPRISE JURY MANAGER AND JUSTICE INSIGHTS (COURT ANALYTICS) IN THE AMOUNT OF \$72,835.00. ADDITIONALLY, IT IS REQUESTED THAT PAYMENTS FOR FUTURE RENEWALS, BEYOND THE INITIAL 3-YEAR RENEWAL TERM, BE APPROVED AND BUDGETED IN THE APPROPRIATE FISCAL YEARS.

WHEREAS, per Resolution #344-18, Council approved the original purchase agreement for the Court Management Systems (Odyssey) from Tyler Technologies. The vendor is the developer of the software and consequently is deemed the only known source for the software renewal in accordance with the Procurement Ordinance, Article 3-114; and,

WHEREAS, Odyssey is a web-based computer system that provides a unified, fully integrated justice software solution without sacrificing functional requirements. The primary goals of implementing a centralized court management system are to:

- Improve overall case processing within our judicial system.
- Increase the efficiency of information delivery to all offices that service our court system.
- Increase operational efficiency and effectiveness through automating certain activities and streamlining other operations.
- Improve data quality, integrity, and analysis within our judicial system.
- Maintain and improve data sharing between various governmental and public entities.

NOW, THEREFORE, THE COUNCIL OF COLUMBUS, GEORGIA, HEREBY RESOLVES AS FOLLOWS:

That the Mayor and/or his designee is hereby authorized to execute a renewal agreement for the Tyler Odyssey Court Management System with Tyler Technologies (Plano, TX). The renewal agreement will cover a 3 year period beginning October 1, 2025, through September 30, 2028. Upon expiration of the initial term, the agreement may be renewed by mutual written consent of both parties for two additional one (1) year periods. The annual software fees for the initial term are as follows:

Annual SaaS Fees	Year 1	Year 2	Year 3
	(10/1/25 – 9/30/26)	(10/1/26 – 9/30/27)	(10/1/27 – 9/30/28)
Annual Enterprise Justice (Odyssey) SaaS Fees	\$666,174	\$699,483	\$734,457
Annual Notifications SaaS Fees	\$25,000	\$25,000	\$25,000
Annual Enterprise Jury Manager SaaS Fees	\$45,783	\$48,072	\$50,476
Jury System Migration Discount	-\$14,683	-\$7,342	\$0
Total Annual SaaS Fees	\$722,274	*Approximate Fee	*Approximate Fee
		\$765,213	\$809,933
Enterprise Jury Summons Transaction Fees (per summons excluding postage)	\$0.90/pcs	\$0.95/pcs	\$1.00/pcs

The Mayor and/or his designee is also authorized to pay one-time professional service fees in the amount of \$72,835.00 for the implementation of two new modules, Enterprise Jury Manager and Justice Insights (Court Analytics). Implementation and all SaaS renewal fees, initial and subsequent, will be charged to: LOST/Public Safety Fund – Miscellaneous – Non/Categorical – Software Lease; 0102 - 590 - 3000 - NCAT - 6541 and Enterprise Jury Summons transaction fees will be charged to: General Fund – Jury Manager – Contractual Services; 0101-500-2140-6319. Funding for subsequent renewals of this agreement will be budgeted in each appropriate fiscal year.

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Councilor Allen	voting		
Councilor Anker	voting		
Councilor Chambers	voting		
Councilor Cogle	voting		
Councilor Crabb	voting		
Councilor Davis	voting		
Councilor Garrett	voting		
Councilor Hickey	voting		
Councilor Huff	voting		
Councilor Tucker	voting		
Lindsey G. McLemore, Clerk	k of Council	B.H. "Skip" Henderson III, Mayor	