

**Columbus Consolidated Government
Council Meeting Agenda Item**

TO:	Mayor and Councilors
AGENDA SUBJECT:	Telecom Billing Error Detection and Correction Management Services (Annual Contract) – City of Jacksonville, Florida Cooperative Contract Purchase
INITIATED BY:	Finance Department

It is requested that Council approve the execution of the agreement with S2K Consulting, (Winter Park, Florida) to provide Telecom Billing Error Detection and Correction Management Services. The City will pay the vendor 38% of all first-year savings on any services disconnected and/or billing errors corrected. The purchase will be accomplished by cooperative purchase via the City of Jacksonville, Florida, Invitation to Quote No. ITQ 16332-25.

The Information Technology Department wishes to engage consulting services for a comprehensive audit of the City's current phone bill. The objective is to identify unnecessary charges, and optimize services, resulting in cost savings and more efficient budget allocation. This will ensure the City is only paying for necessary services and receiving the best value for telecommunications expenditures.

The term of the contract will be for an initial one-year period, with the option to renew for three (3) additional one-year terms.

The purchase will be accomplished by Cooperative Purchase via the City of Jacksonville, Florida, Invitation to Quote No. ITQ 16332-25, whereby S2K Consulting was the successful vendor contracted to provide Telecom Billing Error Detection and Correction Management Services. The contract, which commenced February 20, 2025, is in effect for one year with three (3) additional one-year renewal options. The contract available from the City of Jacksonville, Florida has been awarded by virtue of a competitive public procurement process compliant with State and Federal statutes. The solicitation process utilized by the City of Jacksonville, Florida meets the requirements of the City's Procurement Ordinance; additionally, the City's Procurement Ordinance, Article 9-101, authorizes the use of cooperative purchasing.

Funds will be available for payment based on cost savings each fiscal year for this ongoing service as follows: General Fund – Information Technology - Telephone; 0101 – 210 – 1000 – ISS - 6621.

A RESOLUTION

NO. _____

A RESOLUTION AUTHORIZING THE EXECUTION OF THE AGREEMENT WITH S2K CONSULTING (WINTER PARK, FLORIDA) TO PROVIDE TELECOM BILLING ERROR DETECTION AND CORRECTION MANAGEMENT SERVICES. THE CITY WILL PAY THE VENDOR 38% OF ALL FIRST-YEAR SAVINGS ON ANY SERVICES DISCONNECTED AND/OR BILLING ERRORS CORRECTED. THE PURCHASE WILL BE ACCOMPLISHED BY COOPERATIVE PURCHASE VIA THE CITY OF JACKSONVILLE, FLORIDA, INVITATION TO QUOTE NO. ITQ 16332-25.

WHEREAS, the Information Technology Department wishes to engage consulting services for a comprehensive audit of the City’s current phone bill. The objective is to identify unnecessary charges, and optimize services, resulting in cost savings and more efficient budget allocation. This will ensure the City is only paying for necessary services and receiving the best value for telecommunications expenditures; and,

WHEREAS, the term of the agreement will be for an initial one-year period, with the option to renew for three (3) additional one-year terms; and,

WHEREAS, the purchase will be accomplished by Cooperative Purchase via the City of Jacksonville, Florida, Invitation to Quote No. ITQ 16332-25, whereby S2K Consulting was the successful vendor contracted to provide Telecom Billing Error Detection and Correction Management Services. The contract, which commenced February 20, 2025, is in effect for one year with three (3) additional one-year renewal options. The contract available from the City of Jacksonville, Florida has been awarded by virtue of a competitive public procurement process compliant with State and Federal statutes. The solicitation process utilized by the City of Jacksonville, Florida meets the requirements of the City’s Procurement Ordinance; additionally, the City’s Procurement Ordinance, Article 9-101, authorizes the use of cooperative purchasing.

NOW, THEREFORE, THE COUNCIL OF COLUMBUS, GEORGIA, HEREBY RESOLVES AS FOLLOWS:

That the Mayor and/or his designee is hereby authorized to execute an agreement with S2K Consulting (Winter Park, Florida) to provide Telecom Billing Error Detection and Correction Management Services. The City will pay the vendor 38% of all first-year savings on any services disconnected and/or billing errors corrected. The purchase will be accomplished by cooperative purchase via the City of Jacksonville, Florida, Invitation to Quote No. ITQ 16332-25. Funds will be available for payment based on cost savings each fiscal year for this ongoing service as follows: General Fund – Information Technology - Telephone; 0101 – 210 – 1000 – ISS - 6621.

Introduced at a regular meeting of the Council of Columbus, Georgia, held the _____ day of _____, 2025 and adopted at said meeting by the affirmative vote of _____ members of said Council.

Councilor Allen	voting _____
Councilor Anker	voting _____
Councilor Chambers	voting _____
Councilor Cogle	voting _____
Councilor Crabb	voting _____
Councilor Davis	voting _____
Councilor Garrett	voting _____
Councilor Hickey	voting _____
Councilor Huff	voting _____
Councilor Tucker	voting _____

Lindsey G. McLemore, Clerk of Council

B.H. "Skip" Henderson III, Mayor