

**Columbus Consolidated Government  
Council Meeting Agenda Item**

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| <b>TO:</b>                 | Mayor and Councilors   |
| <b>AGENDA<br/>SUBJECT:</b> | Government-Wide Operational and Performance Assessment & Consulting Services |
| <b>INITIATED BY:</b>       | Finance Department   |

It is requested that the Council approve additional professional services from Mauldin and Jenkins (Atlanta, GA) to provide a government-wide operational and performance assessment in an amount not to exceed \$580,00.00.

Mauldin and Jenkins will provide consulting services to assess Government operations and performance which will include reviewing the current environment, comparing to leading practices, developing models and enhancements for a desired future state, identifying gaps between the current and future states, and creating realistic and implementable recommendations for the Government to achieve its desired future state. Core operating departments will be assessed. Additionally, elected officials can participate in the assessment if they desire. The estimated project duration is approximately 6-9 months to complete the assessment.

The assessment scope and objectives include the following:

- Review the functional taxonomy, organizational makeup, staffing, and roles and responsibilities
- Review governing requirements (statutes, regulations, policies and procedures, etc.)
- Review business processes, workflows, inputs/outputs, and dependencies for both controls and risk mitigation, as well as efficiency and effectiveness
- Review the current use of technology and identify opportunities for automation/enhancement
- Review communications and reporting
- Identify financial management and operational leading practices
- Compare the Government's current environment to leading practices and departmental/Government-specific goals
- Develop meaningful recommendations to improve/enhance operations and create a roadmap for a desired future state.

Mauldin & Jenkins has proven expertise in this type of consultant services for governmental entities. Additionally, Mauldin & Jenkins is the City's annual contracted vendor providing Auditing Services, per Resolution #084-25. Under the contract, the City can engage the vendor to provide additional professional services.

General Fund reserves will be used to cover the cost of the assessment. Expenses will be charged to: General Fund – Non-departmental – Non-categorical – Professional Services; 0101-590-3000-NCAT-6311.

## **A RESOLUTION**

**NO. \_\_\_\_\_**

### **A RESOLUTION AUTHORIZING ADDITIONAL PROFESSIONAL SERVICES FROM MAULDIN AND JENKINS (ATLANTA, GA) TO PROVIDE A GOVERNMENT-WIDE OPERATIONAL AND PERFORMANCE ASSESSMENT IN AN AMOUNT NOT TO EXCEED \$580,00.00.**

**WHEREAS**, Mauldin and Jenkins will provide consulting services to assess Government operations and performance which will include reviewing the current environment, comparing to leading practices, developing models and enhancements for a desired future state, identifying gaps between the current and future states, and creating realistic and implementable recommendations for the Government to achieve its desired future state. Core operating departments will be assessed. Additionally, elected officials can participate in the assessment if they desire. The estimated project duration is approximately 6-9 months to complete the assessment; and,

**WHEREAS**, the assessment scope and objectives include the following:

- Review the functional taxonomy, organizational makeup, staffing, and roles and responsibilities
- Review governing requirements (statutes, regulations, policies and procedures, etc.)
- Review business processes, workflows, inputs/outputs, and dependencies for both controls and risk mitigation, as well as efficiency and effectiveness
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- Review communications and reporting
- Identify financial management and operational leading practices
- Compare the Government's current environment to leading practices and departmental/Government-specific goals
- Develop meaningful recommendations to improve/enhance operations and create a roadmap for a desired future state; and,

**WHEERAS**, Mauldin & Jenkins has proven expertise in this type of consulting services for governmental entities. Additionally, Mauldin & Jenkins is the City's annual contracted vendor providing Auditing Services, per Resolution #084-25. Under the contract, the City can engage the vendor to provide additional professional services.

**NOW, THEREFORE, THE COUNCIL OF COLUMBUS, GEORGIA, HEREBY RESOLVES AS FOLLOWS:**

That the City Manager and/or his designee are hereby authorized to execute an engagement letter from Mauldin and Jenkins (Atlanta, GA) to provide a government-wide operational and performance assessment in an amount not to exceed \$580,00.00. General Fund reserves will be used to cover the cost of the assessment. Expenses will be charged to: General Fund – Non-departmental – Non-categorical – Professional Services; 0101-590-3000-NCAT-6311.

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Introduced at a regular meeting of the Council of Columbus, Georgia, held the \_\_\_\_\_ day  
of \_\_\_\_\_, 2025 and adopted at said meeting by the affirmative vote of  
\_\_\_\_\_ members of said Council.

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|--------------------|--------------|
| Councilor Allen    | voting _____ |
| Councilor Anker    | voting _____ |
| Councilor Chambers | voting _____ |
| Councilor Cogle    | voting _____ |
| Councilor Crabb    | voting _____ |
| Councilor Davis    | voting _____ |
| Councilor Garrett  | voting _____ |
| Councilor Hickey   | voting _____ |
| Councilor Huff     | voting _____ |
| Councilor Tucker   | voting _____ |

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Lindsey Mclemore, Clerk of Council

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B.H. "Skip" Henderson III, Mayor