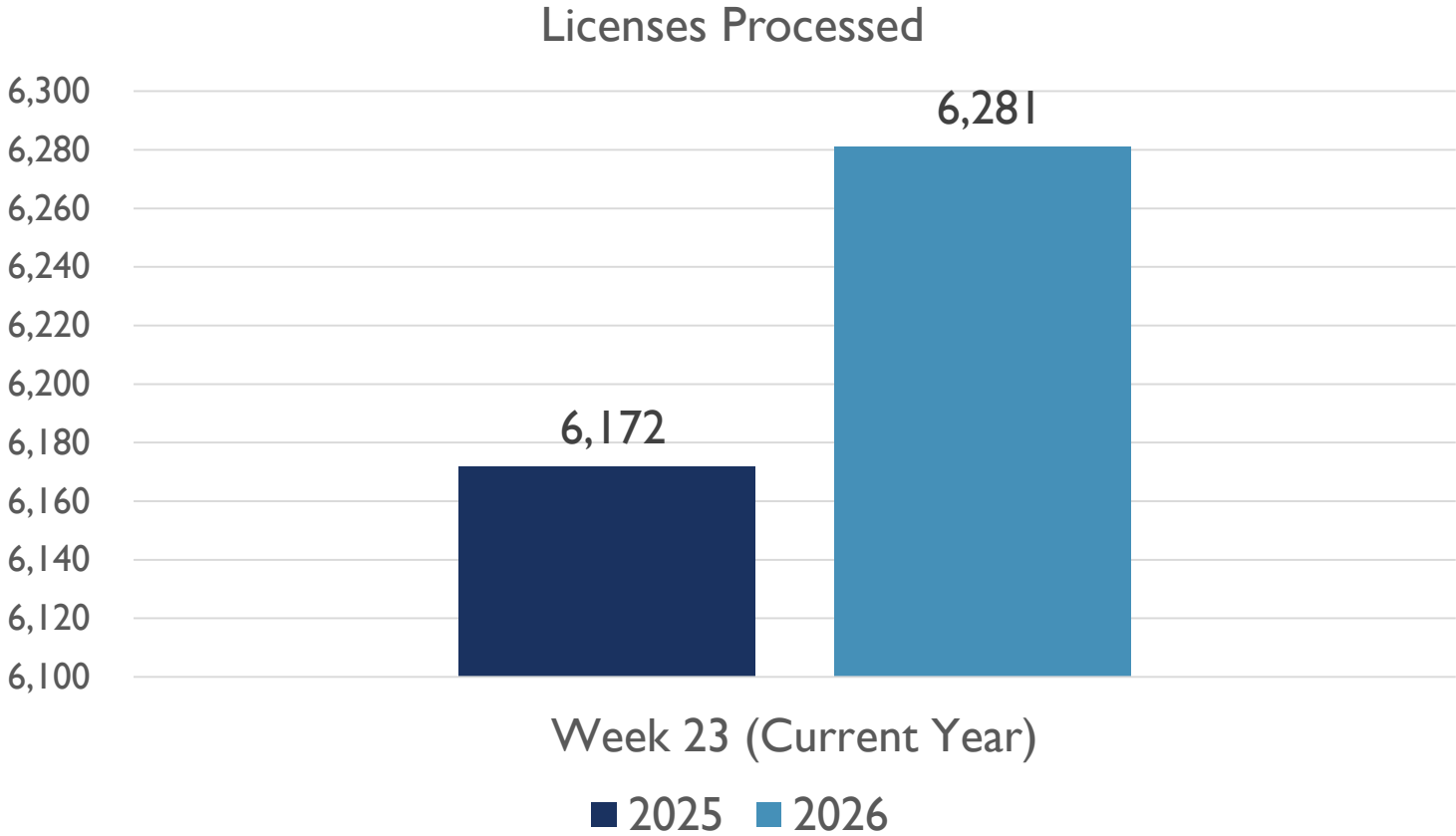


# REVENUE DIVISION UPDATE

PRESENTED: JUNE 19, 2026

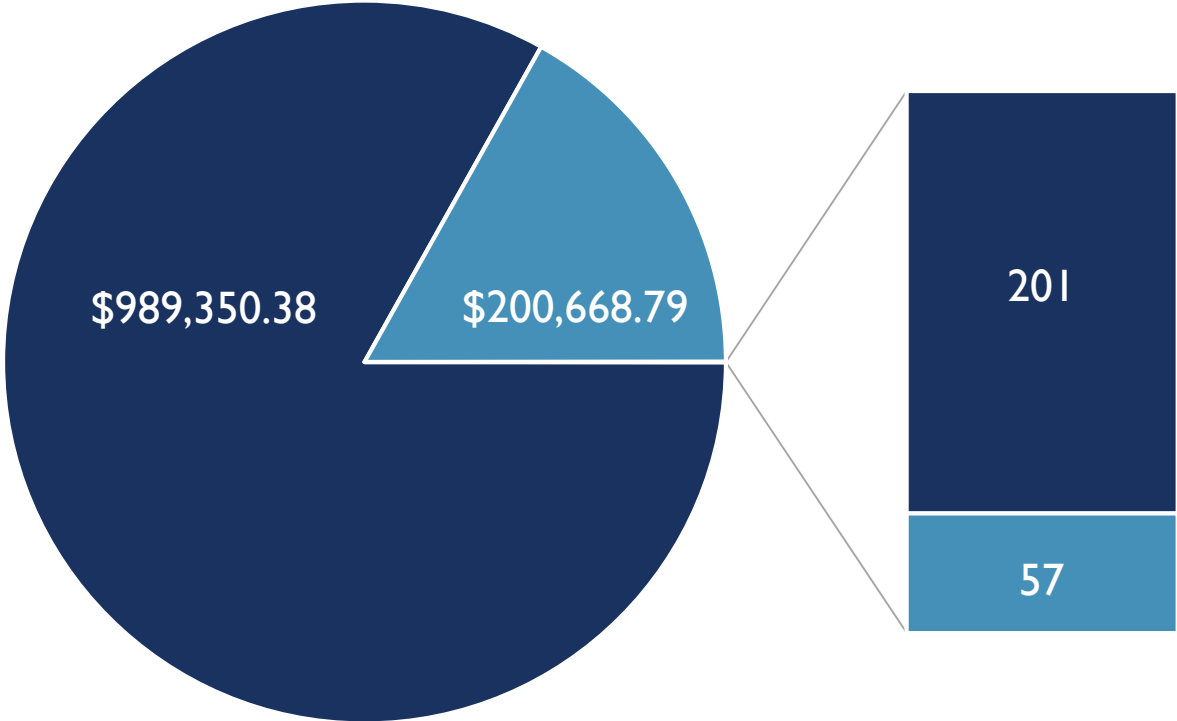


# 2<sup>ND</sup> QUARTER UPDATE



# 2<sup>ND</sup> QUARTER UPDATE

Lockbox



■ \$ Problems   ■ \$ Pending   ■ # Problems   ■ # Pending

## 2<sup>ND</sup> QUARTER UPDATE

- 2026 license renewal processing is current.
- Pending problem letters are being reviewed and secondary contact is being made.
- Courtesy delinquency notice mailing process will be completed ahead of schedule for 2<sup>nd</sup> consecutive year as notices are typically sent in August.
- Courtesy delinquency notices will be mailed no later than July 1<sup>st</sup>.
- Response date on courtesy delinquency notices will be July 21, 2026.
- Delinquent accounts to be turned over to Code Enforcement before the end of July 2026.

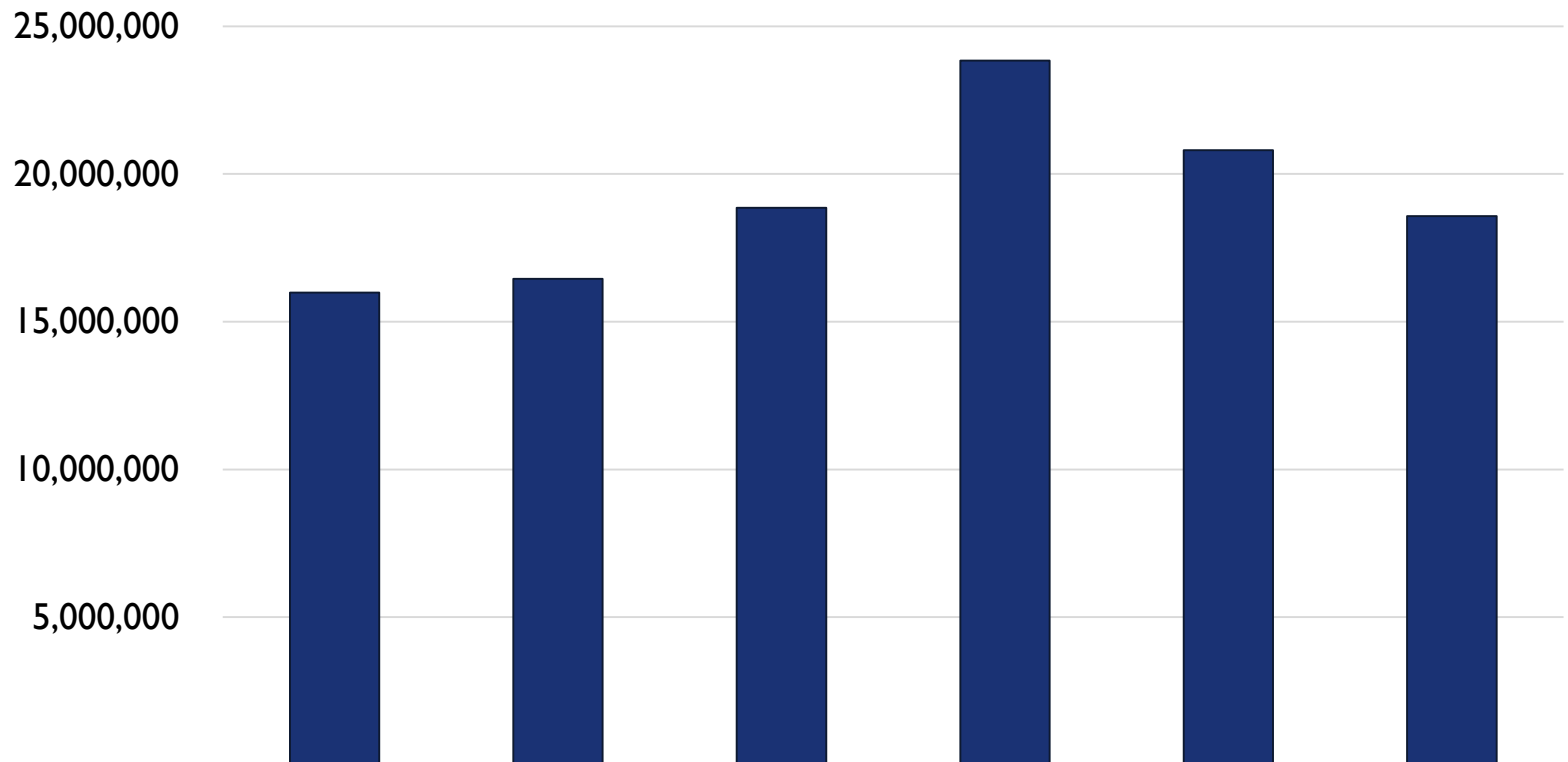
## 2<sup>ND</sup> QUARTER UPDATE

- Civic Access Self Service (CASS) Portal is live and available for reporting and remitting excise taxes.
- Mixed Drinks (3% Liquor Tax), Hotel/Motel, Vehicle Rental and Alcohol Distributor excise taxes may be reported and paid online.
- QR code and web page references to CASS Portal have been created and posted in the Revenue Division and online.

Web Address to CASS Portal is:

<https://columbusga-energovpub.tylerhost.net/Apps/SelfService#/home>

# OCCUPATION TAX REVENUE



	FY21	FY22	FY23	FY24	FY25	FY26 YTD*
■ Occ Tax Revenue	15,982,421	16,448,269	18,857,803	23,839,462	20,801,213	18,575,022

\*Unaudited

## 2026 AND BEYOND

- Continue working towards additional automations to improve efficiency. i.e. in January 2026, we implemented internal system improvements such as auto-calculation of taxes & fees to include penalties and interest.
- Continuously reviewing/updating operational policies and procedures as processes change.
- Collaborate with Information Technology Department to migrate to a new software system.
- Consider updating city code to reduce manual processes and gain efficiencies.



Questions?