

**Columbus Consolidated Government
Council Meeting Agenda Item**

TO:	Mayor and Councilors
AGENDA SUBJECT:	VESTA 7 System Upgrade for E-911
INITIATED BY:	Finance Department

It is requested that Council approve the purchase of a upgrade/refresh to the VESTA E-911 System from Motorola (Chicago, IL, in the amount of \$344,654.50.

The VESTA E-911 system accepts incoming E-911 telephone calls (wireline & wireless) from the public. The first Motorola E-911 system (Centralink) was purchased in 1996 just before the Olympics. It was refreshed for Y2K in 1999; and, upgraded to VESTA in 2008. In March 2014, the VESTA System was upgraded to VESTA 4 with a Geo Diverse back- up center added at the Citizen Service Center. That system is now nearing the end of support, May 31, 2021, and requires an upgrade/refresh. The system utilizes Microsoft Server 2008 and Workstation 7 operating systems that are no longer supported by Microsoft. Additionally, parts and technical support availability from Motorola will soon be compromised. After May 31, 2021, parts availability and technical support will be provided at “Best Effort.” Due to technology changes and continuous 24-hour a day use, E-911 systems normally need to be refreshed every 5 years.

The system upgrade includes VESTA SMA (Simple Message Service) text to 911 capabilities. The customer is responsible for TCC (Text Control Center) services and network charges. Additionally, the upgrade will include hardware and software refresh, implementation and project management services, training, software support and 24-hours a day onsite maintenance.

If the system was purchased new, it would cost between \$1.3M and \$1.5M. The cost of this upgrade/refresh is \$344,654.50 and should serve the City through 2025.

The VESTA E-911 system was originally purchased from Motorola. Consequently, the vendor is considered the only known source for the system refresh/upgrade, per the Procurement Ordinance, Article 3-114.

Funds are available in the FY21 Budget via OLOST Public Safety Reserves. Purchases will be made from: Other Local Option Sales Tax Fund – Police E-911 – Public Safety - LOST – Contractual Services; 0102 – 400 – 9902 – LOST – 6319.

A RESOLUTION

NO. _____

A RESOLUTION AUTHORIZING PURCHASE OF AN UPGRADE/REFRESH FOR THE VESTA 7 E-911 SYSTEM FROM MOTOROLA (CHICAGO, IL, IN THE AMOUNT OF \$344,654.50.

WHEREAS, the VESTA E-911 system accepts incoming E-911 telephone calls (wireline & wireless) from the public. The first Motorola E-911 system (Centralink) was purchased in 1996 just before the Olympics. It was refreshed for Y2K in 1999; and, upgraded to VESTA in 2008. In March 2014, the VESTA System was upgraded to VESTA 4 with a Geo Diverse back- up center added at the Citizen Service Center. That system is now nearing the end of support, May 31, 2021, and requires an upgrade/refresh. The system utilizes Microsoft Server 2008 and Workstation 7 operating systems that are no longer supported by Microsoft. Additionally, parts and technical support availability from Motorola will soon be compromised. After May 31, 2021, parts availability and technical support will be provided at “Best Effort.” Due to technology changes and continuous 24-hour a day use, E-911 systems normally need to be refreshed every 5 years; and,

WHEREAS, the system upgrade includes VESTA SMA (Simple Message Service) text to 911 capabilities. The customer is responsible for TCC (Text Control Center) services and network charges. Additionally, the upgrade will include hardware and software refresh, implementation and project management services, training, software support and 24-hours a day onsite maintenance; and,

WHEREAS, if the system was purchased new, it would cost between \$1.3M and \$1.5M. The cost of this upgrade/refresh is \$344,654.50 and should serve the City through 2025; and,

WHEREAS, the VESTA E-911 system was originally purchased from Motorola. Consequently, the vendor is considered the only known source for the system refresh/upgrade, per the Procurement Ordinance, Article 3-114.

NOW, THEREFORE, THE COUNCIL OF COLUMBUS, GEORGIA, HEREBY RESOLVES AS FOLLOWS:

That the City Manager is hereby authorized to purchase an upgrade/refresh for the VESTA E-911 System from Motorola (Chicago, IL, in the amount of \$344,654.50. Funds are available in the FY21 Budget via OLOST Public Safety Reserves. Purchases will be made from: Other Local Option Sales Tax Fund – Police E-911 – Public Safety - LOST – Contractual Services; 0102 – 400 – 9902 – LOST – 6319.

Introduced at a regular meeting of the Council of Columbus, Georgia, held the _____ day of _____, 2021 and adopted at said meeting by the affirmative vote of _____ members of said Council.

Councilor Allen voting _____.
Councilor Barnes voting _____.
Councilor Crabb voting _____.
Councilor Davis voting _____.
Councilor Garrett voting _____.
Councilor House voting _____.
Councilor Huff voting _____.
Councilor Thomas voting _____.
Councilor Tucker voting _____.
Councilor Woodson voting _____.

Sandra T. Davis, Clerk of Council

B.H. "Skip" Henderson III, Mayor